

**ALAMO AREA COUNCIL OF GOVERNMENTS
9-1-1 ADVISORY COMMITTEE MEETING
Tuesday- February 11, 2020-9:30 am
Conference Room
12625 Wetmore Rd, Ste. 436, San Antonio, TX 78247**

MEMBERS PRESENT:

1. Mike Howle, Kendall County, Chair 2. Carey Reed, Bandera County 3. Les Metzler, Gillespie County	4. Jayne Varga, McMullen County 5. Britni Van Curan, Atascosa County
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MEMBERS PRESENT PER PHONE CONFERENCE :

1. Tammy Burlison, Wilson County 2. Raynell Wilke, Gillespie County 3. Jim Adams, Karnes County	4. Ray Kallio, Frio County
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STAFF PRESENT:

1. Paul Quintero, 9-1-1 Database Specialist 2. Laura Richardson, Public Safety Specialist 3. Marcela Medina, Public Safety Manager 4. Vangie Dovalina, Public Safety Clerk

Guests Present:

1. Leanne Beauxbeannes, Bandera County

1) **Call to Order**

Mike Howle, Chair, called the meeting to order at 9:31 am.

2) **Roll Call**

A quorum was established with members present.

3) **Approval of Minutes for September 17, 2019**

Motion was made by **Carey Reed** and seconded by **Jayne Varga** to approve minutes from September 17, 2019.

All approved, Motion carried.

4) **9-1-1 Status/Updates:**

AACOG Reports:

a. AACOG Staff/Contract Updates

Consultant Shawn Barnes will no longer be working with us.

b. Equipment Replacement

We currently have quotes on equipment replacement. Estimated date is April. This will go before the board. The new equipment will include Vesta Local. We will also be doing reorders around April or May.

c. Network Update

New positions in PSAP will be going to Gillespie County first. It will go before CSEC at their meetings. There will possibly be a 9-1-1 Judges Meeting in March, numbers will be shared.

e. Match and Critical Error Rates

Our Critical Error Rate must be at 99.5%, per CSEC. You will need to take what you add in 2016 versus now and come up with the percentage. We need to migrate data into one database. Paul will be sending errors to all in shaved file or in excel. Duplicate address points are hurting us. Paul will also do the provisional boundaries. We would like to set a time frame for all errors to be completed. A new report will have to be sent to CSEC.

5) **County Reports:**

A. Atascosa County: N/A

B. Bandera County:

Redundant path – looking to see if it is feasible or not. AT&T exchange may also work. Marcela will look into it.

C. Frio County: N/A

D. Gillespie County:

Requested additional position. Maybe adding another trunk, this should happen with new position. They have been getting requests from a company about public records request on adding cell phone towers.

E. Karnes County: N/A

F. Kendall County: N/A

G. McMullen County:

Errors on Intrado. 3 errors they are requesting from Telco. It can be escalated after they get info from Telco.

H. Wilson County:

Not receiving “no record found reports” anymore. They will contact Sharee to get back on the e-mail list

6.) **Items from the floor:** NA

7.) **Next Meeting Date:** Tentative April 21, 2020

8.) **Adjourn**

Meeting adjourned at 11:00am.