

**ALAMO AREA COUNCIL OF GOVERNMENTS  
9-1-1 ADVISORY COMMITTEE MEETING  
Tuesday- September 17, 2019-9:30 am  
In Service Room  
12625 Wetmore Rd, Ste. 436, San Antonio, TX 78247**

**MEMBERS PRESENT:**

1. Mike Howle, Kendall County, Chair 2. Carey Reed, Bandera County	
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**MEMBERS PRESENT PER PHONE CONFERENCE :**

1. Tammy Burleson, Wilson County 2. Jayne Varga, McMullen County	
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**MEMBERS ABSENT:**

1. Linda Foster, Atascosa County 2. Ray Kallio, Frio County 3. Raynell Wilke, Gillespie County	4. Jim Adams, Karnes County
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**STAFF PRESENT:**

1. Paul Quintero, 9-1-1 Database Specialist 2. Laura Richardson, Public Safety Specialist 3. Shawn Barnes, AACOG 9-1-1 Consultant 4.
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**Guests Present:**

1. Leanne Beauxbeannes, Bandera County
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1) **Call to Order**

Mike Howle, Chair, called the meeting to order at 9:34 am.

2) **Roll Call**

A quorum was established with members present.

3) **Approval of Minutes for June 17, 2019**

Motion was made by **Carey Reed** and seconded by **Tammy Burleson** to approve minutes from June 17, 2019.

**All approved, Motion carried.**

4) **9-1-1 Status/Updates:**

**AACOG Reports:**

**a. AACOG Staff/Contract Consultant-Shawn Barnes-**

**b. Program Goals**

We need to get the program tightened up and back on track. We need to develop some policy and procedures. We need to develop and follow best practices. Lots of stuff going on in the Operations side. We need to be meeting CSEC requirements. Site surveys are needed for RF coverage. Our wireless signal is not strong enough. We will be doing a firmware update.

**c. Network Switch Update**

Network update- equipment upgrade is coming. We are getting a quote. Host may be going to Boerne. Will be doing some new circuits & electrical work. The network will be done correctly when complete.

**e. Match and Critical Error Rates**

**a. GeoComm-** around 800 down from 1800. Match rate around 90%. Paul & Shawn will contact Monica at CSEC to see where we are at in the Que. We have to come off the selective routers. Paul will send report out to everyone that GeoComm sends out.

**CSEC Updates-**

**a. 2020-2021 Strategic Plan-** This is due on June 21<sup>st</sup>. We are getting some funding for equipment. We may get all the money in December. We were supposed to only get half each year. Numbers will be out soon.

We need to replace the old UPS and recorders. Get 6 KVA for all sites. Asked Motorola and CenturyLink for quotes on equipment costs.

We will get distribution lists set up for Shawn for Database and PSAP to use to send out information to everyone.

We also want to do equipment use training for all the dispatchers.

5) **County Reports:**

**A. Atascosa County: N/A**

**B. Bandera County:**

**Carey Reed-** Wants to have redundant path looked at. Only have one. Hill Country Telephone is willing to absorb the cost. Shawn can check with them further. Question on 3<sup>rd</sup> position and why they are not designated correctly with CSEC? Shawn says that AACOG and Bandera are both listed as host sites with CSEC. He will check with Robert.

Wants to have meetings bi-monthly again.

**C. Frio County: N/A**

**D. Gillespie County: N/A**

**E. Karnes County: N/A**

**F. Kendall County:**

***Mike Howle-***

Wants to have an error report more often. There is a disconnect in map between him and PSAP.

**G. McMullen County: N/A**

**H. Wilson County: N/A**

**6.) Items from the floor:**

**7.) Next Meeting Date: TBD**

**8.) Adjourn**

Meeting adjourned at 11:30am.