

Minutes
Alamo Senior Advisory Committee Retreat
Thursday, July 11, 2019 – 10:00 a.m.
Al J. Notzon III Board Room
8700 Tesoro Drive, Suite 100
San Antonio, TX 78217-6228

CATEGORY	MEMBERS		ALTERNATES		AAA STAFF PRESENT
Atascosa Co.	Arthur Troell	X			Gloria Vasquez, Director
	Patsy Troell	X			Heather Armstrong
Bandera Co.	Art Crawford				Kimberly Beasley
Comal Co.	Darin Zumwalt	X			Michael Darilek
	Nancy Stout	X			Gloria Givilancz
Frio Co.	Ted Nieto	X			Philip Jones
Gillespie Co.	Denise Usener, Chair	X			Janina Lopez
Guadalupe Co.	Richard Hetzel	X			Cyndee Pierce
Karnes Co.	Margaret Ryan	E			Trina Salazar
Kendall Co.	Monica Zuniga, Secretary	E			Paula Wanken
	Kelli Lehman				
Kerr Co					
McMullen Co.	Jayne Varga, Vice Chair	E			AACOG STAFF PRESENT
Medina Co.	David Coble	E			Stella Garcia
	Sonya Toalson	X			
Wilson Co.	Veronica Arriaga	X	Kathy Brown		
	Nicole Demmer	E			
At-Large Rep.	Olivia Burdick	X	Nicole Chapman		John Laine, Texas Ramp
At-Large Rep.	Bobby Deike	X	Carol Delgado	X	Mercedes Bristol, TXGRG
At-Large Rep.	Sandra Faust	X			
Provider	Heather Finerghty	E			
Provider	Ginny Funk	X	Maxine Vieyra		
At-Large Rep.	Mary Garr	E	Laura Mata-Delgado	X	
Provider	Alan Garza		Joey Rogers		
At-Large Rep.	Valerie Houston				
At-Large Rep.	Sarah Lozano	X			
At-Large Rep.	Nicolina Ortiz				
At-Large Rep	Lisa Senteno	X	Denise Gonzales		
Provider	Brenda Thompson	X			

X = present E = excused (members only)

1. Meeting Called to Order by Denise Usener, Chair.
2. Roll Call called by Paula Wanken, Recording Secretary; a quorum was established.
3. Public Comment – none.
4. Presentation: Bobby Deike and Carol Delgado from CCSCCT (Community Council of South Central Texas), gave a presentation on services available through CCSCCT.

5. Approval of the Minutes from March 14, 2019 – Brenda Thompson made a motion to approve the minutes as written, seconded by Sonya Toalson; motion carried.
6. Chair's Report – Denise Usener, Chair, reminded everyone that in the midst of triple-digit temperatures they should be aware of heat-related problems and check on the older adults in their lives.
7. Director's Report – Gloria Vasquez, Director of Alamo & Bexar AAAs, reported on the following:
 - A. Staff Updates – Dianne Teran has left the position of Caregiver Services Coordinator; the position has been filled by Cyndee Pierce who had been serving as a Caregiver Specialist in the program. Renee Richard vacated the position of Care Services Coordinator; the position has been filled by Michael Darilek who had been serving as Care Specialist II in the program. Janina Lopez has been brought on as a temporary employee to serve as Outreach Specialist, and Gabbie Reboloso who has been interning in the Caregiver program has been brought on as part-time temporary employee as she completes her internship.
 - B. Grants – Staff continues to submit applications for continued funding of the program. A \$4 million grant application (over three years) has been submitted to Texas Workforce Commission to not only continue the TXServes program, but to expand into additional areas in Texas. An application was also submitted to San Antonio Area Foundation in support of the program. In addition to TXServes, funding has been sought for a small project to support Oral Health Awareness for homebound older adults.
 - C. Older Relative Caregiver Program – the school supply drive is underway in support of the Back-to-School project.
 - D. Masonic Widows – a program piloted in Bexar County is expanding to the rural counties. This program supports widows of Masons. Anyone who is a widow of a Mason or knows of one should contact the Alamo Service Connection.
 - E. Housing Bond – funds have been made available to do minor home repairs or as rental/mortgage assistance, in an effort to keep seniors in their homes. Funding is very limited and will provide for only about 7-8 projects in the rural counties. However, this is an additional funding stream that will support the work being funded through the usual AAA services.
8. Subcommittee Reports:
 - A. Alamo Service Connection (ASC) Steering Committee – Philip Jones reported that the RFA for continued funding has been submitted. Two applications were submitted—one for Alamo and

one for Bexar. The next ASC Steering Committee Meeting will be August 20.

- B. Allocations – Bobby Deike reported on behalf of the chair, presenting the list of proposed FY20 contractors for consideration. The following contractors (approved by subcommittee) were reviewed and approved unanimously, with Denise Usener, Brenda Thompson, Olivia Burdick, Sonya Toalson, and Ginny Funk abstaining.

VENDORS	SERVICE	FY20 Rate	UNIT OF SERVICE	SPECIFICS	SERVICE AREA
Alzheimer's Association	CG Education & Training	Up To \$3,000	One Session		All Counties
First Light Home Care	CG Education & Training	Up to \$3,000	One Session		All Counties
UT Health San Antonio	CG Education & Training	Up to \$3,000	One Session		All Counties
Alzheimer's Association	CG Information Services	Up to \$5,000	One Activity		All Counties
UT Health San Antonio	CG Information Services	Up To \$5,000	One Activity		All Counties
WellMed Charitable Foundation	CG Information Services	Up To \$5,000	One Activity		All Counties
First Light Home Care	CG Respite Care Institutional	\$19.00	One Hour	Minimum of 3 Hours/Day	All Counties
Hill Country Assisted Living	CG Respite Care Institutional	\$13.25	One Hour	Minimum of 4 Hours/Day	Kendall County
Living Days ADC Center, Inc.	CG Respite Care Institutional	\$15.00	One Hour	Minimum of 3 Hours/Day	Atascosa, Bexar, Kendall
Meals on Wheels SA	CG Respite Care Institutional	\$8.00	One Hour	Minimum of 3 Hours/Day	Bexar , Atascosa, Frio
Seniors 2000	CG Respite Care Institutional	\$18.33	One Hour	Minimum of 3 Hours/Day	Bexar County
American Medical Home Health Services - SA, LLC	CG Respite In Home	\$11.25	One Hour	Minimum of 3 Hours/Day	Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson

Caprock Home Health Services, Inc.	CG Respite In Home	\$12.93	One Hour	Minimum of 4 Hours/Day	Bexar County
CHRISTUS VNA Community Care SA	CG Respite In Home	\$12.99	One Hour	10-20 per month	Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Wilson
Colonial Home Health, Inc	CG Respite In Home	\$13.10	One Hour	Minimum of 3 Hours/Day	Bexar County
En Su Casa Caregivers	CG Respite In Home	\$13.00	One Hour	Minimum of 2 Hours/Day	Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Medina, Wilson
First Light Home Care	CG Respite In Home	\$19.00	One Hour	Minimum of 3 Hours/Day	All Counties
Helping Hands of SA Home Care	CG Respite In Home	\$14.50	One Hour	Minimum of 4 Hours/Day	Atascosa, Bexar, Comal, Kendall, Wilson
Lifespan Home Health	CG Respite In Home	\$9.94	One Hour	Minimum of 3 Hours/Day	Bexar County
Med Team, Inc.	CG Respite In Home	\$15.00	One Hour		Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Kerr, Medina, Wilson
Nurses Unlimited, Inc.	CG Respite In Home	\$14.00	One Hour		All Counties
Outreach Home Care	CG Respite In Home	\$15.00	One Hour		Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson
R & R Home Caregivers	CG Respite In Home	\$16.00	One Hour	Minimum of 4 Hours/Day	Bexar

Visiting Angels	CG Respite In Home	\$20.00	One Hour		Bandera, Bexar, Comal, Gillespie, Guadalupe, Kendall, Kerr, Medina
Bandera County Committee on Aging dba Silver Sage	Congregate Meals	\$7.32	One Meal		Bandera County
Casa Helotes Senior Center	Congregate Meals	\$7.35	One Meal		Bexar County
CCSCF	Congregate Meals	\$5.88	One Meal		Comal, Guadalupe, Karnes, Wilson
Christian Village Apartments	Congregate Meals	\$9.79	One Meal		Bexar County
City of Schertz	Congregate Meals	\$3.80	One Meal		Bexar County, Comal, Guadalupe
City of San Antonio (CoSA)	Congregate Meals	\$7.10	One Meal		Bexar County
Diertert Senior Center	Congregate Meals	\$8.91	One Meal		Kerr County
Golden Hub Senior Citizen Center	Congregate Meals	\$10.01	One Meal		Gillespie County
GRASP	Congregate Meals	\$5.73	One Meal		Bexar County
Kirby Senior Center	Congregate Meals	\$16.22	One Meal		Bexar County
Madonna Center	Congregate Meals	\$11.94	One Meal		Bexar County
Medina Senior Center, Inc	Congregate Meals	\$13.12	One Meal		Medina County
Presa Community Center	Congregate Meals	\$8.34	One Meal		Bexar County
Rainbow Senior Center	Congregate Meals	\$10.82	One Meal		Kendall County
Acadian On Call	Emergency Response	\$20.00	One Month	Landline	Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Medina, Wilson

Acadian On Call	Emergency Response	\$38.95	One Month	Cellular	Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Medina, Wilson
Acadian On Call	Emergency Response	\$19.99	One Time	Lockbox	Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Medina, Wilson
ADT LLC	Emergency Response	\$24.95	One Month	Standard Landline	All Counties
ADT LLC	Emergency Response	\$24.95	One Month	Cellular Two Way Voice	All Counties
ADT LLC	Emergency Response	\$29.95	One Month	Cellular 2 Way w/Fall Detection	All Counties
ADT LLC	Emergency Response	NC	One Time	Lockbox	All Counties
AE Medical Alert, Inc	Emergency Response	\$24.00	One Month	Home, Analog/Digital	All Counties
AE Medical Alert, Inc	Emergency Response	\$26.00	One Month	Cellular	All Counties
AE Medical Alert, Inc	Emergency Response	\$27.00	One Month	Mobile w/out Fall Detection	All Counties
AE Medical Alert, Inc	Emergency Response	\$34.00	One Month	Mobile w/Fall Detection	All Counties
AE Medical Alert, Inc	Emergency Response	\$5.00	One Month	Fall Button/Ex Pendant	All Counties
AE Medical Alert, Inc	Emergency Response	NC	One Month	Lockboxes	All Counties
Associated Home Services, Inc. (AHS)	Emergency Response	\$24.00	One Month	Home, Analog/Digital	All Counties
Associated Home Services, Inc. (AHS)	Emergency Response	NC	One Month	Lockboxes	All Counties
Associated Home Services, Inc. (AHS)	Emergency Response	\$26.00	One Month	Cellular	All Counties
Associated Home Services, Inc. (AHS)	Emergency Response	\$34.00	One Month	Mobile w/ fall detection	All Counties
Associated Home Services, Inc. (AHS)	Emergency Response	\$27.00	One Month	Mobile w/out fall detection	All Counties
Associated Home Services, Inc. (AHS)	Emergency Response	\$5.00	One Month	Fall Button/Ex Pendant	All Counties
Critical Signal Technologies, Inc.	Emergency Response	\$20.00	One Month	Landline	All Counties
Critical Signal Technologies, Inc.	Emergency Response	\$30.00	One Month	Cellular	All Counties

Critical Signal Technologies, Inc.	Emergency Response	\$40.00	One Month	GPS	All Counties
Critical Signal Technologies, Inc.	Emergency Response	\$5.00	One Month	Fall Detection Upgrade	All Counties
Lifeline Systems Company	Emergency Response	\$20.00	One Month	Landline	All Counties
Lifeline Systems Company	Emergency Response	\$30.00	One Month	Landline w/fall detection	All Counties
Lifeline Systems Company	Emergency Response	\$20.00	One Time	Installation Fee	All Counties
Lifeline Systems Company	Emergency Response	\$10.00	One Time	Lockbox	All Counties
Outreach Home Care	Emergency Response	\$26.00	One Month	Landline	Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson
Outreach Home Care	Emergency Response	\$25.00	One Month	> 6 Months - Installation	Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson
Outreach Home Care	Emergency Response	\$50.00	One Month	< 6 Months - Installation	Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson
San Antonio Oasis	Evidence-Based Intervention	\$235.00	One Contact		Bexar
15 RX Pharmacy	Health Maintenance	Up To \$3,000	One Contact		Bexar, Medina
AccessAbility Home Modifications	Health Maintenance	Up To \$3,000	One Contact		All Counties

Alzheimer's Association	Health Maintenance	\$62.00	One Contact	Medic Alert/Safe Return	All Counties
Epic Medical Solutions	Health Maintenance	Up To \$3,000	One Contact		All Counties
Geriatric Dental Grp of South TX, PA	Health Maintenance	Up To \$3,000	One Contact		All Counties
HDIS	Health Maintenance	Up To \$3,000	One Contact		All Counties
Lifeline Systems Company	Health Maintenance	\$50.00	One Month	Medication Dispenser Service	All Counties
Mattress Firm	Health Maintenance	Up to \$3,000	One Contact		All Counties
My Econos 39.95 Optical	Health Maintenance	Up To \$3,000	One Contact		All Counties
Project Mend	Health Maintenance	Up To \$3,000	One Contact		All Counties
Wood Medical Supply	Health Maintenance	Up To \$3,000	One Contact		All Counties
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Bandera County Committee on Aging dba Silver Sage	Home Delivered Meals	\$4.95	One Meal		Bandera County
CCSCF	Home Delivered Meals	\$6.51	One Meal		Comal, Guadalupe, Karnes, Wilson
Dietert Senior Center	Home Delivered Meals	\$4.95	One Meal		Kerr County
Golden Hub Senior Citizen Center	Home Delivered Meals	\$4.95	One Meal		Gillespie County
Meals on Wheels SA	Home Delivered Meals	\$4.95	One Meal		Bexar, Atascosa, Frio
Medina Senior Center, Inc	Home Delivered Meals	\$4.95	One Meal		Medina County
Rainbow Senior Center	Home Delivered Meals	\$4.95	One Meal		Kendall County
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American Medical Home Health Services - SA, LLC	Homemaker	\$16.00	One Hour		Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson

Caprock Home Health Services, Inc.	Homemaker	\$12.93	One Hour	Minimum of 4 Hours/Day	Bexar County
CHRISTUS VNA Community Care SA	Homemaker	\$12.99	One Hour	10-20 per month	Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Wilson
Colonial Home Health, Inc	Homemaker	\$13.10	One Hour	Minimum of 3 Hours/Day	Bexar County
En Su Casa Caregivers	Homemaker	\$17.00	One Hour	Minimum of 3 Hours/Day	Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Medina
First Light Home Care	Homemaker	\$19.00	One Hour	Minimum of 3 Hours/Day	All Counties
Helping Hands of SA Home Care	Homemaker	\$14.50	One Hour	Minimum of 4 Hours/Day	Atascosa, Bexar, Comal, Kendall, Wilson
Lifespan Home Health	Homemaker	\$12.63	One Hour	Minimum Three Hours/Day	Bexar County
Med Team, Inc.	Homemaker	\$15.00	One Hour		Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson
Nurses Unlimited, Inc.	Homemaker	\$14.00	One Hour		All Counties

Outreach Home Care	Homemaker	\$15.00	One Hour		Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson
R & R Home Caregivers	Homemaker	\$16.00	One Hour	Minimum of 4 Hours/Day	Bexar
Visiting Angels	Homemaker	\$20.00	One Hour		Bandera, Bexar, Comal, Gillespie, Guadalupe, Kendall, Kerr, Medina
Project Mend	Income Support	Up To \$3,000	One Contact		All Counties
Alzheimer's Association	Instruction & Training	Up To \$3,000	One Contact		All Counties
Catholic Charities	Legal Assistance	\$50.00	One Hour	Minimum 4 units per client	All Counties
San Antonio Bar Association	Legal Assistance	\$49.00	One Hour	Minimum 20-30 units/Day	Bexar County
Avalon Social Services Inc	Mental Health Services	\$75.00	One Hour	In Home	Bexar County
Avalon Social Services Inc	Mental Health Services	\$65.00	One Hour	In Office	Bexar County
Turning Point Associates, Inc	Mental Health Services	\$130.00	One Hour	In Office	Bexar County
American Medical Home Health Services - SA, LLC	Personal Assistance	\$16.00	One Hour	Minimum of 2 Hours/Day	Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson
Caprock Home Health Services, Inc.	Personal Assistance	\$12.93	One Hour	Minimum of 4 Hours/Day	Bexar County

CHRISTUS VNA Community Care SA	Personal Assistance	\$12.99	One Hour	10-20 per month	Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Wilson
Colonial Home Health, Inc	Personal Assistance	\$13.10	One Hour	Minimum of 3 Hours/Day	Bexar County
En Su Casa Caregivers	Personal Assistance	\$17.00	One Hour	Minimum of 3 units/Day	Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Medina
First Light Home Care	Personal Assistance	\$19.00	One Hour	Minimum of 3 Hours/Day	All Counties
Helping Hands of SA Home Care	Personal Assistance	\$14.50	One Hour	Minimum of 4 Hours/Day	Atascosa, Bexar, Comal, Kendall, Wilson
Lifespan Home Health	Personal Assistance	\$12.80	One Hour	Minimum Three Hours/Day	Bexar County
Med Team, Inc.	Personal Assistance	\$15.00	One Hour		Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Karnes, Kendall, Medina, Wilson
Nurses Unlimited, Inc.	Personal Assistance	\$14.50	One Hour		All Counties
Outreach Home Care	Personal Assistance	\$15.00	One Hour		Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson
R & R Home Caregivers	Personal Assistance	\$16.00	One Hour	Minimum of 4 Hours/Day	Bexar County

Visiting Angels	Personal Assistance	\$20.00	One Hour		Bandera, Bexar, Comal, Gillespie, Guadalupe, Kendall, Kerr, Medina
San Antonio Oasis	Physical Fitness	\$5.00	One Contact		Bexar County
AccessAbility Home Modifications	Residential Repair	Up To \$5,000	One Unduplicated Dwelling		All Counties
Bennie's TV & Appliance	Residential Repair	Up To \$5,000	One Unduplicated Dwelling		All Counties
Cool Components	Residential Repair	Up To \$5,000	One Unduplicated Dwelling		All Counties
GGA Construction & Design	Residential Repair	Up To \$5,000	One Unduplicated Dwelling		All Counties
Great American Insulation	Residential Repair	Up To \$5,000	One Unduplicated Dwelling		All Counties
J & H Construction	Residential Repair	Up To \$5,000	One Unduplicated Dwelling		All Counties
Lower Your Electric Bill	Residential Repair	Up To \$5,000	One Unduplicated Dwelling		All Counties
M & M Weatherization	Residential Repair	Up To \$5,000	One Unduplicated Dwelling		All Counties
360 Construction	Residential Repair	Up To \$5,000	One Unduplicated Dwelling		All Counties
Master Construction	Residential Repair	Up To \$5,000	One Unduplicated Dwelling		All Counties
Rebuilding Together San Antonio	Residential Repair	Up To \$5,000	One Unduplicated Dwelling		Bexar, Comal, Guadalupe, Wilson

ART	Transportation Demand Response	\$30.00	One, One Way Trip		Alamo Aging
Presa Community Center	Transportation Demand Response	\$16.33	One, One Way Trip		Bexar County
Somerset Senior Citizens Center, Inc	Transportation Demand Response	\$10.44	One, One Way Trip		Bexar County
Yellow Cab	Transportation Demand Response	Up To \$100.00	One, One Way Trip		All Counties

C. Information, Special Events – Brenda Thompson, Co-Chair, reported on the Ice Cream Social activities held in Bulverde, Kerrville and Bandera in May in celebration of Older Americans Month. There are also plans for a possible “Elder Fraud” outreach event in Kerrville. Date and time of next meeting still to be determined.

D. Member Development and Advocacy – Lisa Senteno, Chair, presented the following nominations for consideration:

- Resignations - Julie Robinson and Darryl Greer have both resigned due to job/position/duty changes.
- Presentation Planning – this subcommittee will be planning for presentations at future ASAC meetings; any suggestions should be forwarded to Paula Wanken.
- Texas Silver-Haired Legislature – candidacy paperwork was filed, reviewed and accepted for Allen Wiatrek of Hondo, to represent the Alamo Region.
- Attendance – as a reminder, Members should notify Paula Wanken (as well as their Alternate if they have one) if they miss a meeting, in order for the absence to be excused in accordance to ASAC Bylaws. This subcommittee will be reviewing attendance records at each meeting.
- Job Descriptions – drafts of Member, Alternate and Officer job descriptions have been compiled. They will be reviewed at the next subcommittee meeting for final approval before being distributed to all ASAC Members/Alternates.

9. Alamo AAA Staff Reports.

A. ADRC. Philip Jones, AAA Manager, reported on behalf of Enrique Guerrero. The next state ADRC meeting in Austin will include discussion on respite.

B. BENEFITS COUNSELING. Philip Jones, AAA Manager, reported that Teresa Banda, Benefits Counseling Coordinator, has resigned.

Laura Ramos (Benefits Counselor) has agreed to step up on an interim basis to assist with reporting responsibilities while recruitment for a permanent replacement is underway.

C. CARE SERVICES. Michael Darilek, Care Services Coordinator, reported on funding available for many services (including ramps) and staff are looking for additional referrals for services in the rural counties. Michael introduced John Laine from Texas Ramp Project, who shared about the process they go through to provide ramps.

D. CAREGIVER SERVICES. Cyndee Pierce, Caregiver Services Coordinator, reported on upcoming offerings of the workshop called "Dealing with Dementia". It is a four-hour workshop rather than something that is covered in multiple weeks. Staff would welcome additional referrals for these workshops. Cyndee introduced Mercedes Bristol who shared information about the "San Antonio Grandparents Raising Grandchildren Coalition" that has evolved into a support and resource beyond San Antonio to south Texas. Cyndee introduced Kimberly Beasley who is a Health & Wellness Specialist who supports programs in the Alamo Region. She shared about the "A Matter of Balance", "Texercise Select", and "Chronic Disease Self-Management" programs. She asked that anyone interested in more information for any of these programs, or whoever might have an interest in volunteering in any of these programs, contact her or Cyndee.

E. LONG-TERM CARE OMBUDSMAN: Heather Armstrong, Managing Local Ombudsman, gave kudos to the staff and volunteers in the Ombudsman program who have worked tirelessly to meet the performance numbers for the month/quarter. However, she also said that their work is about more than just meeting numbers, and shared stories about lives impacted by Ombudsman services.

10. Update on Provider Staff Changes, Etc. – ASAC Members: none.
11. Conferences/Training Reports – ASAC Members: none.
12. Next Meeting Date – Thursday, September 12, 2019 @ 10:00 A.M., at AACOG in the Al J. Notzon III Boardroom.
13. There being no further business, Sara Lozano made a motion for adjournment, seconded by Bobby Deike; meeting was adjourned.