

Minutes
Alamo Senior Advisory Committee Meeting
Thursday, September 13, 2018 - 10:00 a.m.
8700 Tesoro Drive, Ste. 100
San Antonio, TX 78217-6228

CATEGORY	MEMBERS		ALTERNATES	
Atascosa Co.	Arthur Troell	E		
	Patsy Troell	E		
Bandera Co.	Art Crawford			
Comal Co.	Darin Zumwalt	X		
	Nancy Stout	X		
Frio Co.	Ted Nieto	E		
Gillespie Co.	Denise Usener, Chair	X		
Guadalupe Co.	v a c a n t			
Karnes Co.	v a c a n t			
Kendall Co.	Monica Zuniga, Secretary	X		
Kerr Co.	Julie Robinson			
McMullen Co.	Jayne Varga, Vice Chair	X		
Medina Co.	David Coble	X		
	Sonya Toalson	X		
Wilson Co.	Veronica Arriaga	X	Kathy Brown	
	Nicole Demmer	X		
At-Large Rep.	Olivia Burdick	E	Nicole Chapman	X
At-Large Rep.	Bobby Deike	X	Carol Delgado	
Provider	Ginny Funk	X	Maxine Vieyra	
Provider	Alan Garza	X		
At-Large Rep.	Darryl Greer	X		
At-Large Rep.	Valerie Houston	E		
At-Large Rep.	Sarah Lozano	X		
At-Large Rep.	Nicolina Ortiz			
At-Large Rep.	Lisa Senteno	X	Denise Gonzales	X
Provider	Brenda Thompson			

AAA STAFF PRESENT

Gloria Vasquez, Director
Heather Armstrong
Teresa Banda
Philip Jones
George Losoya
Renee Richardson
Trina Salazar
Dianne Teran
Paula Wanken

AACOG STAFF PRESENT

Diane Rath
Miguel Segura

GUEST(S) PRESENT

Doris Griffin, TSHL
Jene Liaci, TSHL
Jerry Tyson, TSHL
June Haar
Jim Snyder
Sandra Faust
Laura Mata-Delgado, Family Service Assoc.
Dick Hetzel
Joey Rogers
Denise Gonzales

X = present E = excused (members only)

1. Meeting Called to Order at 10:00 a.m. by Denise Usener, Chair.
2. Roll Call by Monica Zuniga, Secretary – quorum was established. With several new members/alternates in attendance, Chair Denise Usener asked that introductions be made.
3. Public Comment – none.
4. Presentation: Doris Griffin, Jene Liaci, and Jerry Tyson, all Texas Silver Haired Legislature (TSHL) delegates from Bexar County AAA region, gave a brief presentation on the work and activities of being involved on TSHL. They also indicated that there are four seats available to represent the Alamo AAA region. These seats have been vacant for two years. Anyone interested in

joining TSHL can contact one of them for more information, or contact Paula Wanken for candidacy paperwork. The new legislative cycle begins in early 2019.

5. Approval of the Minutes of the July 12, 2018 minutes – David Coble made a motion to approve the minutes as written, seconded by Bobby Deike; motion carried.
6. Chair's Report – Denise Usener, Chair, shared some ideas about keeping seniors in mind as the fall/winter seasons approach, bringing colder temperatures and isolation during the holidays; she encouraged members to find blanket drives, etc., in their local communities.
7. Director's Report – Gloria Vasquez, Director of Alamo & Bexar AAAs, reported on the following:
 - A. Public Relations – two new staff members have joined AACOG in the public relations area: Miguel Segura and Veronica Gallegos. They will take over the orchestration of AACOG's Roadshows that travel to a different county each month.
 - B. Darryl Greer – Darryl, member of ASAC, will be making a change to a new position leaving his staff position at Catholic Charities (though he plans to stay involved on a volunteer basis) and taking a new position at OATS (Older Adults Technology Services)—an exciting new venture for San Antonio. Darryl will stay on with ASAC and looks forward to continuing to serve seniors and networking through this new connection.
 - C. Customer Satisfaction Survey – AACOG introduced a new Customer Satisfaction Survey to track the impact we're making in the AACOG region. The survey is available online and paper copies are available at the reception desk. Everyone is encouraged to use this tool to provide feedback—good or bad—on the services AACOG provides.
 - D. World Alzheimer's Day (Sept. 21) – AACOG staff will be recognizing World Alzheimer's Day by "painting it purple" (wearing purple), and encourages everyone to help raise awareness by doing the same that day.
 - E. ADRC Lunch & Learn – as part of the rebranding for the Alamo Service Connection (the "ADRC": Aging and Disability Resource Center at AACOG), there will be a "lunch and learn" session held on September 25 in the AACOG Board Room. This is an effort to help staff across the Agency (not just in Aging) know about the resources available through the Alamo Service Connection (ASC).
 - F. Staff Retreat – as fiscal year 2018 comes to a close and staff prepare for the new fiscal year (10/1), there will be a half-day retreat held offsite on September 28.
 - G. TARC (Texas Association of Regional Councils) – the quarterly meetings will be held in Austin the week of September 17. Several management

staff will be in attendance. This conference is a great way to network with leaders from other Area Agencies on Aging throughout Texas.

H. Loss of Staff/Former Staff: Aging Staff suffered a deep loss with the sudden passing of Alvin Arada, Care Specialist II for Alamo AAA. In addition, former Managing Local Ombudsman, Linnie Martin, passed away after her long battle with cancer. AACOG as a whole also suffered a loss with the passing of former Executive Director, Gloria Arriaga. Thoughts and prayers are with the family and friends impacted by these deaths.

8. Subcommittee Reports:

A. Allocations – David Coble gave the report on the subcommittee’s review of the proposed vendors and rates for the Fiscal Year 2019 Contractors Choice List. With no discussion the following list was approved with two abstentions: Denise Usener and Ginny Funk.

VENDORS	SERVICE	FY19 Rate	UNIT OF SERVICE	SPECIFICS	SERVICE AREA
Alzheimer's Association	CG Education & Training	Up To \$3,000	One Session		All Counties
Alzheimer's Association	CG Information Services	Up To \$3,000	One Activity		All Counties
WellMed Charitable Foundation	CG Information Services	Up To \$3,000	One Activity		All Counties
* American Medical Home Health Services - SA, LLC	CG Respite In Home	\$11.25	One Hour	Minimum of 3 Hours/Day	Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson
Bennington Home HealthCare, LLC	CG Respite In Home	\$15.50	One Hour	Minimum of 2 Hours/Day	Comal County
* Caprock Home Health Services, Inc.	CG Respite In Home	\$12.93	One Hour	Minimum of 4 Hours/Day	Bexar
CHRISTUS VNA Community Care SA	CG Respite In Home	\$12.99	One Hour	10-20 per month	Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Medina, Wilson
Colonial Home Health, Inc	CG Respite In Home	\$13.10	One Hour	Minimum of 3 Hours/Day	Bexar County
DHC Divine Health Care, LLC	CG Respite In Home	\$11.25	One Hour	Minimum of 3 Hours/Day	All Counties
En Su Casa Caregivers	CG Respite In Home	\$10.00	One Hour	Minimum of 2 Hours/Day	Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Medina

VENDORS	SERVICE	FY19 Rate	UNIT OF SERVICE	SPECIFICS	SERVICE AREA
First Light Home Care	CG Respite In Home	\$18.00	One Hour	Minimum of 3 Hours/Day	All Counties
Helping Hands of SA Home Care	CG Respite In Home	\$14.50	One Hour	Minimum of 4 Hours/Day	Atascosa, Bexar, Comal, Kendall, Wilson
Lifespan Home Health	CG Respite In Home	\$9.94	One Hour	Minimum of 3 Hours/Day	Bexar County
Med Team, Inc.	CG Respite In Home	\$12.63	One Hour		Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson
Nurses Unlimited, Inc.	CG Respite In Home	\$14.00	One Hour		Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Kendall, Kerr, Medina, Wilson
Outreach Home Care	CG Respite In Home	\$15.00	One Hour		Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson
R & R Home Caregivers	CG Respite In Home	\$16.00	One Hour	Minimum of 4 Hours/Day	Bexar
Visiting Angels	CG Respite In Home	\$20.00	One Hour		All Counties
Bennington Home HealthCare, LLC	CG Respite Care Institutional	\$15.50	One Hour	Minimum of 2 Hours/Day	Comal County
Christian Senior Services	CG Respite Care Institutional	\$5.00	One Hour		Bexar County
First Light Home Care	CG Respite Care Institutional	\$18.75	One Hour	Minimum of 3 Hours/Day	All Counties
Legend Oaks Healthcare and Rehabilitation	CG Respite Care Institutional	\$7.25	One Hour		Comal
Living Days ADC Center, Inc.	CG Respite Care Institutional	\$4.99	One Hour	Minimum of 3 Hours/Day	Atascosa, Bexar
Seniors 2000	CG Respite Care Institutional	\$13.75	One Hour	Minimum of 3 Hours/Day	Bexar County
Casa Helotes Senior Center	Congregate Meals	\$5.92	One Meal		Bexar County
CCSCF	Congregate Meals	\$6.93	One Meal		Comal County
Christian Village Apartments - Subrecipient	Congregate Meals	\$9.60	One Meal		Bexar County
City of San Antonio (CoSA) - Subrecipient	Congregate Meals	\$5.88	One Meal		Bexar County

VENDORS	SERVICE	FY19 Rate	UNIT OF SERVICE	SPECIFICS	SERVICE AREA
Dietert Senior Center	Congregate Meals	\$8.87	One Meal		Kerr County
GRASP - Subrecipient	Congregate Meals	\$5.73	One Meal		Bexar County
Golden Hub	Congregate Meals	\$10.11	One Meal		Gillespie County
Kirby Senior Center	Congregate Meals	\$16.21	One Meal		Bexar County
Madonna Center	Congregate Meals	\$6.75	One Meal		Bexar County
Medina Senior Center, Inc	Congregate Meals	\$7.78	One Meal		Medina County
Presa Community Center - Subrecipient	Congregate Meals	\$8.46	One Meal		Bexar County
Rainbow Senior Center	Congregate Meals	\$7.29	One Meal		Kendall County
Silver Sage Community Center	Congregate Meals	\$7.57	One Meal		Bandera County
Acadian On Call	Emergency Response	\$20.00	One Month	Landline	Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Medina, Wilson
Acadian On Call	Emergency Response	\$38.95	One Month	Cellular	Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Medina, Wilson
Acadian On Call	Emergency Response	\$19.99	One Time	Lockbox	Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Medina, Wilson
ADT LLC	Emergency Response	\$24.95	One Month	Standard Landline	All Counties
ADT LLC	Emergency Response	\$24.95	One Month	Cellular Two Way Voice	All Counties
ADT LLC	Emergency Response	\$29.95	One Month	Cellular 2 Way w/Fall Detection	All Counties
ADT LLC	Emergency Response	\$24.99	One Time	Lockbox	All Counties
AE Medical Alert, Inc	Emergency Response	\$24.00	One Month	Home, Analog/Digital	All Counties
AE Medical Alert, Inc	Emergency Response	\$26.00	One Month	Cellular	All Counties
Associated Home Services, Inc. (AHS)	Emergency Response	\$24.00	One Month	Home, Analog/Digital	All Counties
Associated Home Services, Inc. (AHS)	Emergency Response	\$26.00	One Month	Cellular	All Counties

VENDORS	SERVICE	FY19 Rate	UNIT OF SERVICE	SPECIFICS	SERVICE AREA
Associated Home Services, Inc. (AHS)	Emergency Response	\$34.00	One Month	Mobile w/ GPS	All Counties
Associated Home Services, Inc. (AHS)	Emergency Response	\$0.00	One Month	Add ons - Lockboxes	All Counties
Critical Signal Technologies, Inc.	Emergency Response	\$20.00	One Month	Landline	All Counties
Critical Signal Technologies, Inc.	Emergency Response	\$30.00	One Month	Cellular	All Counties
Dinsmore Emergency Alert	Emergency Response	\$27.50	One Month	Landline	All Counties
Dinsmore Emergency Alert	Emergency Response	\$32.00	One Month	Cellular	All Counties
Dinsmore Emergency Alert	Emergency Response	\$29.92	One Time	Lockbox	All Counties
Lifeline Systems Company	Emergency Response	\$20.00	One Month	Landline	All Counties
Lifeline Systems Company	Emergency Response	\$30.00	One Month	Landline w/fall detection	All Counties
Lifeline Systems Company	Emergency Response	\$20.00	One Time	Installation Fee	All Counties
Lifeline Systems Company	Emergency Response	\$10.00	One Time	Lockbox	All Counties
Outreach Home Care	Emergency Response	\$26.00	One Month	Landline	Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson
Outreach Home Care	Emergency Response	\$25.00	One Month	> 6 Months - Installation	Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson
Outreach Home Care	Emergency Response	\$50.00	One Month	< 6 Months - Installation	Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson
15RX Pharmacy	Health Maintenance	Up To \$3,000	One Contact		Bexar, Medina
AccessAbility Home Modifications	Health Maintenance	Up To \$3,000	One Contact		All Counties
Alzheimer's Association	Health Maintenance	\$62.00	One Contact	Medic Alert/Safe Return	All Counties

VENDORS	SERVICE	FY19 Rate	UNIT OF SERVICE	SPECIFICS	SERVICE AREA
Epic Medical Solutions	Health Maintenance	Up To \$3,000	One Contact		All Counties
Geriatric Dental Grp of South TX, PA	Health Maintenance	Up To \$3,000	One Contact		All Counties
HEB - Delegated Purchase	Health Maintenance	Up to \$300	One Contact		All Counties
HDIS	Health Maintenance	Up To \$3,000	One Contact		All Counties
Lifeline Systems Company	Health Maintenance	\$50.00	One Month	Medication Dispenser Service	All Counties
Project Mend	Health Maintenance	Up To \$3,000	One Contact		All Counties
Quality Mattress Co	Health Maintenance	Up To \$3,000	One Contact		Bexar County
Sentido Health	Health Maintenance	Up To \$3,000	One Contact		All Counties
Wood Medical Supply	Health Maintenance	Up To \$3,000	One Contact		All Counties
CCSCF	Home Delivered Meals	\$7.21	One Meal		Comal County
Christian Senior Services (MOW)	Home Delivered Meals	\$4.95	One Meal		Atascosa, Frio
Christian Senior Services (MOW) - Subrecipient	Home Delivered Meals	\$4.95	One Meal		Bexar County
Dietert Senior Center	Home Delivered Meals	\$4.95	One Meal		Kerr County
Golden Hub	Home Delivered Meals	\$4.95	One Meal		Gillespie County
Medina Senior Center, Inc	Home Delivered Meals	\$4.95	One Meal		Medina County
Rainbow Senior Center	Home Delivered Meals	\$4.95	One Meal		Kendall County
Silver Sage	Home Delivered Meals	\$4.95	One Meal		Bandera County
* American Medical Home Health Services - SA, LLC	Homemaker	\$16.00	One Hour		Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson
Bennington Home HealthCare, LLC	Homemaker	\$15.50	One Hour	Minimum of 2 Hours/Day	Comal County
* Caprock Home Health Services, Inc.	Homemaker	\$12.93	One Hour	Minimum of 4 Hours/Day	Bexar
CHRISTUS VNA Community Care SA	Homemaker	\$12.99	One Hour	10-20 per month	Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Medina, Wilson

VENDORS	SERVICE	FY19 Rate	UNIT OF SERVICE	SPECIFICS	SERVICE AREA
Colonial Home Health, Inc	Homemaker	\$13.10	One Hour	Minimum of 3 Hours/Day	Bexar County
DHC Divine Health Care, LLC	Homemaker	\$16.00	One Hour	Minimum of 3 Hours/Day	All Counties
En Su Casa Caregivers	Homemaker	\$16.00	One Hour	Minimum of 3 Hours/Day	Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Medina
First Light Home Care	Homemaker	\$18.00	One Hour	Minimum of 3 Hours/Day	All Counties
Helping Hands of SA Home Care	Homemaker	\$14.50	One Hour	Minimum of 4 Hours/Day	Atascosa, Bexar, Comal, Kendall, Wilson
Lifespan Home Health	Homemaker	\$12.63	One Hour	Minimum Three Hours/Day	Bexar County
Med Team, Inc.	Homemaker	\$12.63	One Hour		Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson
Nurses Unlimited, Inc.	Homemaker	\$14.00	One Hour		Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Kendall, Kerr, Medina, Wilson
Outreach Home Care	Homemaker	\$15.00	One Hour		Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson
R & R Home Caregivers	Homemaker	\$16.00	One Hour	Minimum of 4 Hours/Day	Bexar
Visiting Angels	Homemaker	\$20.00	One Hour		All Counties
CPS Energy - Delegated Purchase	Income Support	Up To \$3,000	One Contact		Bexar County
J&M Sales of Texas LLC - FALLAS	Income Support	\$90.00	One Contact		Bexar County
Project Mend	Income Support	Up To \$3,000	One Contact		All Counties
SAWS - Delegated Purchase	Income Support	Up To \$3,000	One Contact		Bexar County

VENDORS	SERVICE	FY19 Rate	UNIT OF SERVICE	SPECIFICS	SERVICE AREA
Alzheimer's Association	Instruction & Training	Up To \$3,000	One Contact		All Counties
Catholic Charities	Legal Assistance	\$39.00	One Hour	Minimum 10 units/Day	All Counties
Catholic Charities - Subrecipient	Legal Assistance	\$39.00	One Hour		Bexar County
San Antonio Bar Association	Legal Assistance	\$49.00	One Hour	Minimum 20-30 units/Day	Bexar County
San Antonio Bar Association - Subrecipient	Legal Assistance	\$49.00	One Hour		Bexar County
Avalon Social Services Inc	Mental Health Services	\$75.00	One Hour	In Home	Bexar County
Avalon Social Services Inc	Mental Health Services	\$67.00	One Hour	In Office	Bexar County
Turning Point Associates, Inc	Mental Health Services	\$130.00	One Hour		Bexar County
Bennington Home HealthCare, LLC	Personal Assistance	\$15.50	One Hour	Minimum of 2 Hours/Day	Comal County
* Caprock Home Health Services, Inc.	Personal Assistance	\$12.93	One Hour	Minimum of 4 Hours/Day	Bexar County
CHRISTUS VNA Community Care SA	Personal Assistance	\$12.99	One Hour	10-20 per month	Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Medina, Wilson
Colonial Home Health	Personal Assistance	\$13.10	One Hour	Minimum of 3 Hours/Day	Bexar County
En Su Casa Caregivers	Personal Assistance	\$16.00	One Hour	Minimum of 3 units/Day	Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Medina
First Light Home Care	Personal Assistance	\$18.00	One Hour	Minimum of 3 Hours/Day	All Counties
Helping Hands of SA Home Care	Personal Assistance	\$14.50	One Hour	Minimum of 4 Hours/Day	Atascosa, Bexar, Comal, Kendall, Wilson
Lifespan Home Health	Personal Assistance	\$12.80	One Hour	Minimum Three Hours/Day	Bexar County
Med Team, Inc.	Personal Assistance	\$12.63	One Hour		Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson

VENDORS	SERVICE	FY19 Rate	UNIT OF SERVICE	SPECIFICS	SERVICE AREA
Nurses Unlimited, Inc.	Personal Assistance	\$14.50	One Hour		Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Kendall, Kerr, Medina, Wilson
Outreach Home Care	Personal Assistance	\$15.00	One Hour		Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson
R & R Home Caregivers	Personal Assistance	\$16.00	One Hour	Minimum of 4 Hours/Day	Bexar County
Visiting Angels	Personal Assistance	\$20.00	One Hour		All Counties
San Antonio Oasis	Physical Fitness	\$5.00	One Contact		Bexar County
AccessAbility Home Modifications	Residential Repair	Up To \$5,000	One Unduplicated Dwelling		All Counties
Bennie's TV & Appliance	Residential Repair	Up To \$5,000	One Unduplicated Dwelling		All Counties
M&M Weatherization Co.	Residential Repair	Up To \$5,000	One Unduplicated Dwelling		Bexar
Rebuilding Together San Antonio	Residential Repair	Up To \$5,000	One Unduplicated Dwelling		Bexar, Comal, Guadalupe, Wilson
Texas ADA Home Remodeling	Residential Repair	Up To \$5,000	One Unduplicated Dwelling		Atascosa, Bexar, Comal, Guadalupe, Medina
ART	Transportation Demand Response	\$28.00	One, One Way Trip		Alamo Aging
Presa Community Center - Subrecipient	Transportation Demand Response	\$16.51	One, One Way Trip		Bexar County
Somerset Senior Citizens Center, Inc	Transportation Demand Response	\$10.44	One, One Way Trip		Bexar County
Yellow Cab	Transportation Demand Response	Up To \$100.00	One, One Way Trip		Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson

* **New Vendor**

B. Nominations – Lisa Senteno, Chair, reviewed the following:

- 1.) **Bylaws:** to more closely align the documents for both ASAC and BSAC (Bexar Senior Advisory Committee) the Bylaws are being amended. The process for approving Bylaws amendments, they are provided in the packet for the “first reading”. The next ASAC meeting the amendment will be presented for approval. Any suggested changes should be provided to Paula Wanken to work with the subcommittee.
- 2.) **ASAC Informational Packet** – a resource was developed by the subcommittee and then modified to work as a recruitment tool for either ASAC or BSAC, has been completed. Copies are available from Paula Wanken.
- 3.) **Nominations** - Lisa also presented a list of nominations for new Members and Alternate Members for consideration. With no opposition, the following nominations were approved to move forward to the AACOG Board of Directors:

Members:

- Sandra Faust: At-Large Member: Senior Outreach Coordinator at Bulverde Spring Branch Activity Center.
- Richard Hetzel: Appointee for Guadalupe County; Retired USAF.
- Heather Finerghy: Provider Member; COO at Meals on Wheels San Antonio.

Alternate Members:

- Joey Rogers: alternate to Alan Garza; Community liaison-marketing at MedTeam, Inc.
- Jim Snyder: alternate to Heather Finerghy; Director of Meals on Wheels San Antonio.

C. Outreach – Sara Lozano, Chair, reported on the two Healthy Aging Symposiums held so far (the first held in May, hosted at Coastal Bend College in Pleasanton, and the second, held in August, hosted at the Dietert Center in Kerrville). The next event will be held September 26 in Pearsall. Everyone is encouraged to support this event—by attending as well as spreading the word, promoting it among friends/family/colleagues.

9. Alamo AAA Staff Reports.

A. ADRC. George Losoya, ADRC Coordinator, reported about the Warm Hearts, Warm Homes heater program, this year in partnership with Meals on Wheels. He introduced Jim Snyder (Director of Meals on Wheels San Antonio) who serves as the Chair of the ASC Steering Committee.

AACOG’s “ADRC” (Aging and Disability Resource Center) is called “Alamo Service Connection” (ASC). The ASC has gone through a period

of growth and change over the past 10 years as it expanded from being a resource center for only Bexar County, to covering all of the AACOG region; and from focusing primarily on Aging services, to including information and referral for an expanded disability population (to include AACOG's Intellectual and Developmental Disabilities Services program), as well as Veterans. Because of this, the ASC rebranded its logo and look, and developed a new brochure which highlights those three areas: Aging, Disability, Veterans.

- B. **BENEFITS COUNSELING.** Terry Banda, Benefits Counseling Coordinator, gave a recap of SHIP/State HICAP services, emphasizing that the AACOG Benefits Counselors are not agents, they are impartial counselors. Medicare Open Enrollment will be October 15-December 7. These impartial counselors will be taking appointments throughout the AACOG region during this open enrollment period. Contact Terry Banda if anyone has a site to suggest that could host a counselor. Anyone wishing to schedule an appointment with a counselor should contact that Alamo Service Connection.
- C. **CARE SERVICES.** Renee Richardson, Care Services Coordinator, reported on staffing changes in the department. Michael Darilek and Daisy Milnes have been promoted to Care Specialist II position, and one Care Specialist position remains vacant.
- D. **CAREGIVER SERVICES.** Dianne Teran, Caregiver Services Coordinator, gave a brief recap on expansion of the Stressbusters Program for Caregivers, stating that a second training will be held in November. She also reported that additional families are being sought for the Older Relative Caregivers raising children program, as there was additional funding to cover more families in the rural communities. Dianne also indicated that many of the programs offered through Caregiver Services and the Health & Wellness program are made possible only through the education and training provided by volunteers. If anyone is interested in learning more about volunteering in any of these programs, please contact Dianne.
- E. **LONG-TERM CARE OMBUDSMAN:** Heather Armstrong, Managing Local Ombudsman, reported on the performance measures and work goals for the team. She indicated that there is a position open for a one full-time staff person in the Alamo Ombudsman program. If anyone is interested, the position is posted on AACOG's website.

Heather reported that her program is also very reliant on the work of volunteers. The program currently has 17 volunteers actively serving, with an additional five in training. Anyone is interested in volunteering in this program should contact Heather.

The team is also continuing to collect small travel-sized personal care items (lotion, shampoo, etc.), as well as “fuzzy socks” (preferably with the non-skid feature), to put in “Holiday Gift Bags” to be given to residents of long-term care communities.

10. Update on Provider Staff Changes, Etc. – ASAC Members:
 - A. Ginny Funk gave a recap of events happening in support of the Alzheimer’s Association, including Walks in San Antonio, New Braunfels, and Fredericksburg.
 - B. Monica Zuniga provided information about a Caregiver Consultant and Resource Fair in Boerne on October 27.
 - C. Denise Usener shared information about the Annual Health Fair in Fredericksburg on September 18.

11. Conferences/Training Reports – ASAC Members:
 - A. Lisa Senteno shared about a program called “Project Life Saver”, and suggested that a presentation from Cibolo Police Department might be of interest to this committee.

12. Next Meeting Date – Thursday, November 8, 2018 @ 10:00 A.M., at AACOG in the Al J. Notzon III Boardroom, to be followed by the Fall/Harvest/Thanksgiving luncheon.

13. There being no further business, Jayne Varga made a motion for adjournment, seconded by Sara Lozano; meeting was adjourned.