

**ALAMO AREA COUNCIL OF GOVERNMENTS
9-1-1 ADVISORY COMMITTEE MEETING
Tuesday- November 28, 2017-9:30 am
In Service Room
12625 Wetmore Rd, Ste. 436, San Antonio, TX 78247**

MEMBERS PRESENT:

1. Carey Reed, Bandera County, Vice Chair 2. Ray Kallio, Frio County 3. Linda Foster, Atascosa County 4. Mike Howle, Kendall County, Chair	5.
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MEMBERS PRESENT PER PHONE CONFERENCE :

1. Raynell Wilke, Gillespie County 2. Tammy Burleson, Wilson County	
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MEMBERS ABSENT:

1. Jim Adams, Karnes County	2.
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STAFF PRESENT:

1. Juan Ramos, 9-1-1 Coordinator 2. Paul Quintero, 9-1-1 Database Specialist 3. Marcela Medina, Public Safety Director 4. Laura Richardson, Public Safety Specialist

Guests Present:

1. Leanne Beauxbeannes, Bandera County
2. Barry Bradford, WSC
3. Andy Bollinger, WSC by phone
4. Byron Howard, Centurylink by phone
5. Valerie Taylor, West by phone

1) **Call to Order**

Mike Howle, Chair, called the meeting to order at 9:30 am

2) **Roll Call**

A quorum was established with members present.

3) **Approval of Minutes for Sep 19, 2017**

Motion was made by **Ray Kallio** and seconded by **Linda Foster** to approve minutes from Sep 19, 2017.

All approved, Motion carried.

4) **9-1-1 Status/Updates:**

A. AACOG Reports:

We had a couple Frontier outages. We identified the issues and they were rectified. One was Gillespie and the other was in Atascosa.

Match Rate:

We submitted for our match rate. We are at 97.70% right now. We should be at 98% in December.

Critical Errors:

Most targets dropped in performance reports. The only thing that was added was critical errors. They will be discussing this at the CSEC meeting and workshop today. They will also discuss strategic planning. We will report all information discussed at the next meeting.

GIS Report:

Topology Workshop:

There will be further discussion as to where and when to do the topology workshop.

You need the standard license for this. We will check and see which counties have basic versus the standard license. We will also check on the costs. You can use your reimbursement funds to make the upgrade if you need to.

Mike says that everyone can bring their data in to the workshop and it can be updated at that time also.

Paul Quintero- There was a handout given of recommended layers. This will also be emailed out to everyone.

We will need to add these layers. Paul will let you know the fields for each layer. The ones that are **strongly recommended layers** are: Landmark Name, Unincorporated Municipal Boundary and Neighborhood Community Boundary.

Text 2 9-1-1:

We have a project manager the WSC side for the Text to 9-1-1. We will need to get with each wireless carrier. We are having issues with West Central Wireless. We have brochures to hand out to each county. We will send those today with you or deliver next week.

B. CSEC Updates:

These will be discussed at next meeting.

C. WSC Updates:

Barry Bradford- Medina County now has Vesta map local system. You might want to go look at it. It allows you to see where the call pinpoints from. You can take layers out with this system.

5) **County Reports:**

A. Atascosa County:

Linda Foster- Wanted to know where we were at with the Lydell problem. We had a meeting with CPS. They started the process. We have an interlocal pending with them right now. They need to sign it. The 3 entities: CPS, Atascosa and Medina need to sit down and discuss which address belongs to who. The process will start once the interlocal is signed.

B. Bandera County:

Carey Reed- Had a question about the redundant path with AT&T & Hill Country. We are looking at options with the network configuration. We are trying to get away from Verizon. This will happen at a later date. The cell calls from Medina CO are coming in Phase 0. There has been a ticket opened up for that already. Juan will talk with Vonda about it.

C. Frio County:

Ray Kallio- Wants to know how to force a telco to fix an error. We can escalate the issue. It is a 9-1-1 net problem in Dilley. Paul will look into it.

D. Gillespie County:

Raynell Wilkes- There is a new 500+ acre subdivision with only about 5 acres in Gillespie. It is mainly in Kerr County. She met the new person in Llano. Dan Teed is his name. They are having to assign more addresses and roads.

E. Karnes County: N/A

F. Kendall County:

Mike Howle- Working on errors when I can. Attended the TNRIS 30th Anniversary Conference a few weeks ago. It was very informative. People from all across the state came.

G. McMullen County: N/A

H. Wilson County: N/A

6.) **Items from the floor:**

Pub Ed Items:

Laura Richardson- We are only ordering items about every six months. We will deliver or hand out these when we receive them. We do not keep a stock pile here anymore. We only keep a few items on hand.

There was discussion as to why the PSAP supervisors were given items. They had requested them for the National Night Out. There were questions brought up, one of them was about the addressing people being the ones to hand the items out. It was suggested to let the Judges make a decision on this. This will be an agenda item at the next 9-1-1 Judges meeting.

Reimbursements:

Laura Richardson- Not everyone is filling out the form the same way. We would like to get everyone to fill it out with the total amount allowed in the Approved Budget Section, the Expenditures this period are what you have spent that quarter and then the Budget Balance is what you have left from all quarters combined. There was a question as to whether or not to change the budget balance section since it was auto-populated. It was decided that we will redo the form and will send it out to everyone when completed.

7.) **Next Meeting Date: Jan 16, 2018, tentatively**

8.) **Adjourn**

Meeting adjourned at 11:00 am.