

**ALAMO AREA COUNCIL OF GOVERNMENTS
9-1-1 ADVISORY COMMITTEE MEETING
Tuesday- September 19, 2017-9:30 am
In Service Room
12625 Wetmore Rd, Ste. 436, San Antonio, TX 78247**

MEMBERS PRESENT:

1. Carey Reed, Bandera County, Vice Chair 2. Ray Kallio, Frio County 3. Linda Foster, Atascosa County 4. Mike Howle, Kendall County, Chair	5. Les Metzler, Gillespie County 6. Nathan Taylor, Kendall County 7. Jayne Varga, McMullen County
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MEMBERS PRESENT PER PHONE CONFERENCE :

1. Raynell Wilke, Gillespie County 2.	
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MEMBERS ABSENT:

1. Tamara Burleson, Wilson County 2. LeAnn Hosek, Wilson County	3. Twila Dziuk, Karnes, Karnes County 4.
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STAFF PRESENT:

1. Juan Ramos, 9-1-1 Coordinator 2. Paul Quintero, 9-1-1 Database Specialist 3. Lisy Velazquez, Public Safety Administrative Assistant
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Guests Present:

1. Leanne Beauxbeannes, Bandera County
2. Barry Bradford, WSC
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1) **Call to Order**

Mike Howle, Chair, called the meeting to order at 9:30 am

2) **Roll Call**

A quorum was established with members present.

3) **Approval of Minutes for June 20, 2017**

Motion was made by **Linda Foster** and seconded by **Ray Kallio** to approve minutes from June 20, 2017.

All approved, Motion carried.

4) **9-1-1 Status/Updates:**

A. AACOG Reports:

B. CSEC updates:

Schema/Recorder Replacement:

Juan Ramos- We have our new match rate. 3 Counties are at 98% now. We are about half way there now. We are finishing up our fiscal year. We will start our new projects once that is completed which will include recorder replacements. This legislative session we did not receive any equipment money. This will require notification to CSEC to move money.

Text to 9-1-1:

Juan Ramos- Text to 9-1-1 POs have been issued. The vendor West Safety Solutions is waiting for a project manager to be assigned.

Workstation Equipment Refresh: We did not get equipment money so this will have to be pushed back a little. We want to get the net clocks and recorders in. Those are priority for the Text to 9-1-1 unless CSEC comes out and says that we can have equipment money. Mapflex updates will have to wait awhile.

Juan is meeting with Airbus soon. We are re-evaluating the network for economical options. The redundant path problem with Hill Country Telephone is still an issue. We do have options to transfer those calls. Juan will talk with Airbus about it.

PSAP & Database ILA's:

All of these have been signed. Most were done by DocuSign.

We have a TARC meeting tomorrow. We will discuss GIS and will have changes to our compliance. We will find out what that requires on the PSAP level if any.

They opened up an application process for assistance to anyone affected by Hurricane Harvey from Texas APCO. We will send that out.

TCOLE conference is in Oct in Corpus Christi from Oct 16-19.

Paul Quintero- FIRE/EMS is missing 3 fields that we need to add. We will also need to populate other fields that will become mandatory. Zipcodes, Place (business, residence), and landmarks (county offices, churches, schools, etc.).

We do have Pub Ed items for everyone to take today. We will be delivering to some counties.

C. WSC Updates:

Barry Bradford- Airbus pushed all updates to the systems. Everything is running well. There are no tickets out right now.

5) **County Reports:**

A. Atascosa County:

Linda Foster- Wanted to know where they are at with the Lytle issue which was getting the dispatch back to Medina County. Paul is working with Lydia at CPS on this. Carey Reed suggested deleting any that are not in her county.

B. Bandera County:

Carey Reed- We had a cut Sep 1st and 9-1-1 was down for the most part.

New version of Mapflex was already addressed.

We got our net clock antennae back up.

Do you have the contingency plan that shows who is backing up and routing, etc which was discussed at last meeting? Juan did send this in June out but will check and email it out again to everyone.

Juan sent an email out on 7-31-17 that an Intrado Mapflex update was done. We were not informed ahead of time that an update was done. Can you please let us know a week ahead so we can send you all the updated info for the update? You can put the appraisal district items in the outside database though.

Medina County wireless-They are still coming in as Phase 0 on ours and they are getting them as Phase 2 in Medina County. We haven't done the mobile switching.

C. Frio County:

Ray Kallio- Nothing at this time.

D. Gillespie County:

Raynell Wilkes- The contingency plan we received by email just shows a backup plan. We need to know the phone numbers and not just a diagram. We need to know where all these route to. Can we please get this? The old one had all the counties, phone #s, circuit IDs, etc. We believe this was actually a network diagram that came from Intrado. Juan will check and see what we have and will send it out.

Les Metzler- Wants to know what the timeline is to replace the recorders and net clocks. Gillespie is looking into changing theirs. Juan says that normally we can get invoiced for AACOG's portion and Gillespie will get invoiced for theirs.

E. Karnes County: N/A

F. Kendall County:

Nathan Taylor- Wanted to make sure we are just upgrading our recorder only. That is for the Text to 9-1-1.

Mike Howle- There is a TNRIS/GIS conference coming up in Austin. It is really good. There is also some URISA training coming up.

G. McMullen County:

Jayne Varga- Has a postmaster change problem. She is trying to get mail to the person at the address but the postmaster says they have no McMullen addresses. It was suggested to get with the appraisal district and get the address from them that they send the mail to.

Google maps are wrong. It was recommended to contact GPS.Gov to report problems. They are more willing to update when multiple people complain about the same issue and will move quickly.

H. Wilson County: N/A

6.) **Items from the floor: N/A**

7.) **Next Meeting Date:** Oct 17th @10:00 for training. Nathan volunteered Kendall County to host it. He will find out if there is a conflict for that date.

The Next Advisory meeting will be Nov 21, 2017, tentatively

8.) **Adjourn**

Meeting adjourned at 10:39 am.