

**ALAMO AREA COUNCIL OF GOVERNMENTS
9-1-1 ADVISORY COMMITTEE MEETING
Tuesday- March 21, 2017-9:30 am
In-Service Room, 12625 Wetmore Rd
San Antonio, TX 78247**

MEMBERS PRESENT:

1. Carey Reed, Bandera County, Chair 2. Les Metzler, Gillespie County 3. Linda Foster, Atascosa County 4. Jayne Varga, McMullen County	5.
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MEMBERS ABSENT:

1. Raynell Wilke, Gillespie County 2. Tamara Burleson, Wilson County 3. LeAnn Hosek, Wilson County	4. Twila Dziuk, Karnes County 5. Ray Kallio, Frio County 6. Mike Howle, Kendall County
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STAFF PRESENT:

1. Juan Ramos, 9-1-1 Coordinator 2. Marcela Medina, Public Safety Director 3. Laura Richardson- Public Safety Specialist
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Guests Present:

1. Stacie Corales, Bandera County
2. Terry Garza, Frio County
3. Reynaldo Villarreal, University of Incarnate Word PD
4. Jerry Reyna, Dilley PD
5. Barry Bradford, WSC

1) **Call to Order**

Carey Reed, Chair, called the meeting to order at 9:30 am

2) **Roll Call**

A quorum was established with members present.

3) **Approval of Minutes**

Motion was made by **Jayne Varga** and seconded by **Les Metzler** to approve minutes from November 15, 2017.

All approved, Motion carried.

4) **9-1-1 Status/Updates:**

A. AACOG Reports:

Juan Ramos- Our match rate continues to improve. 2 counties are where they need to be already. Next we need to work on our critical errors. We need to have cut them by half by February. We reached out to Concho Valley and Coastal Bend to begin work on the boundaries with our region.

We have received our Text to 9-1-1 servers. WSC is being trained on the installation of those right now. We will need a county to volunteer to test these. That volunteer will need their people to be trained first before the deployment. There is a process to all of it.

Juan will ask WSC about interfacing with CAD for mapping.

We will get an April or May date for the ECATS trainer. We may have a webinar as well.

B. CSEC Updates:

Juan Ramos- They have a new user face to upload information in. We are working on getting this up and ready.

C. WSC Updates: N/A

D. Training:

Marcela Medina- We want to get some dates tied down on training in the counties.

There were discussions on upcoming trainings and meetings. Here is the list:

March 27 & 28- ArcGIS 3 training for the couple people that took the other 2 classes

March 28- next PSAP supervisor meeting

April 10-11- ESRI mapping editing training for the couple people that took the other 2 classes

April 18- ECATs webinar? TBD

May 16-20- Emergency Management Conference

June 20th- Next Advisory Meeting, at Tesoro location

July 18th- Training TBD in McMullen-at Appraisal District Office/Courthouse.

August 15- Advisory Meeting, place TBD

E. Future Meetings:

Marcela Medina- wanted to know how people felt about having the Advisory meetings in person, by phone, etc... since over half of the people do not or cannot come to the meetings. We want to make these meetings more meaningful to everyone. We now have the monthly training meetings and the PSAP supervisor meetings. Do we want to change the format or how often we have the Advisory meetings? How does this meeting need to change? We want to get information out to you in the best way possible and keep communication flowing. There was discussion and it was decided to further discuss it at the next meeting with everyone.

We are working on getting our phone conferencing system for future meetings. We should have this option available in June.

5) **Action on appointment of nominations for Chair and Vice Chair:**

This item was tabled to the June 20th meeting when more counties will be present to make quorum.

6) **County Reports:**

A. Atascosa County:

Wanted to know if she cut down on the translations in her translation report, would it reduce the number of errors. This will not reduce errors.

B. Bandera County:

We have landmarks, JP precincts and city boundaries that need to be added in the updated Mapflex. Send what you have to Charles or Paul and he will update them in the system.

Had a question about the 3rd position- per CSEC, Bandera does not have enough call volume. It also has to be a stand-alone PSAP for backup to be considered a backup. Juan reached out to Kevin to ask how to show the admin lines in the call volume. Right now there is nothing to give to them to qualify for the 3rd position.

Spatial data-purchase order has gone out. We are waiting on the date for install and training.

C. Frio County:

We are having a toggle switch problem with the different screens. This sounds like an internal IT issue. She will go to Gillespie County and look at their system to see what she needs to get. Les will help her out.

D. Gillespie County:

Les said that Raynell wanted to know if the PSAPs were going to get a copy of the interlocal agreements. The judges received the red-line version of these in Feb. The PSAP one did not change. The Database interlocal was the only one that changed. Marcela or Juan will send these out to everyone.

We haven't sent the critical errors report out because Paul works on them. They have not gone out in a while but if you want to see them then ask Paul. They wanted us to concentrate on the match rate instead of critical errors. We can't transition to the new database until as a COG, we are at 98% match rate.

Percentage is based on the COG and is based on records. We are not sure how they come up with their formula for the records.

Working on the CAD- Paul gets a monthly report for MSAG. Raynell can also pull that report. Wanted to know if we can get an advertisement for telecommunicator week. We can check on that for each county. Each county does their own thing normally. This is the week of April 9-15.

E. Karnes County: N/A

F. Kendall County: N/A

G. McMullen County:

Wanted to know if we got her ESN issue in Fowlerton figured out. Paul will forward the information to her that he just received on it.

Had a question about critical errors. These are GIS errors. These will go out soon.

Wanted to know why her community didn't all say McMullen County. It is because if you have the same road in different areas then they need to know exactly where it is on the road.

H. Wilson County: N/A

6.) Items from the floor:

Laura Richardson- We have Pub Ed boxes ready to send back with the counties. This will be the last of the Pub Ed items for this fiscal year.

Please get your reimbursement forms to us each quarter for reimbursement. The second quarter was due Feb 28th. The third quarter will be due at the end of May.

7.) Next Meeting Date: June 20, 2017. This will be at 8700 Tesoro Dr in the Boardroom.

8.) Adjourn

Meeting adjourned at 11:35 am.