

**ALAMO AREA COUNCIL OF GOVERNMENTS
9-1-1 ADVISORY COMMITTEE MEETING
Tuesday- November 15, 2016-9:30 am
In-Service Room, 12625 Wetmore Rd
San Antonio, TX 78247**

MEMBERS PRESENT:

1. Carey Reed, Bandera County, Chair 2. Twila Dziuk, Karnes County 3. Ray Kallio, Frio County 4. Mike Howle, Kendall County	5. Linda Foster, Atascosa County
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MEMBERS ABSENT:

1. Raynell Wilke, Gillespie County 2. Tamara Burleson, Wilson County 3. LeAnn Hosek, Wilson County	4. Les Metzler, Gillespie County
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STAFF PRESENT:

1. Juan Ramos, 9-1-1 Coordinator 2. Paul Quintero, 9-1-1 GIS Database Technician 3. Marcela Medina- Public Safety Director
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Guests Present:

1. Stacie Corales, Bandera County
2. Nathan Taylor, Boerne PD, Kendall County
3. Barry Bradford, WSC

1) **Call to Order**

Carey Reed, Chair, called the meeting to order at 9:30 am

2) **Roll Call**

A quorum was established with members present.

3) **Approval of Minutes**

Motion was made by **Linda Foster** and seconded by **Mike Howle** to approve minutes from September 20, 2016 with changes of Stacie Corales, Bandera County as Guest.

All approved, Motion carried.

4) **9-1-1 Status/Updates:**

A. AACOG Reports:

Juan Ramos- We are working on the interlocals and will get them out sooner this year. We have started contacting all the wireless carriers to get started on the Text to 9-1-1. We already ordered the servers needed for our host equipment. Hopefully the second half of the fiscal year we will have it all completed.

Juan will send out an updated Quarterly Reimbursement form. We had to correct one of the section amounts.

Paul Quintero- We will have to start breaking out our ESN into Law, Fire and EMS. It shouldn't change much except for GeoComm. It will be the same layer, you will have to just copy your ESN 3 times.

Marcela Medina- We will be having a 9-1-1 Area Judges meeting quarterly in January 2017. We will send the match error report to you ahead of that meeting so you will have them beforehand. The percentages should continue to go up. We are also wanting to start having the 9-1-1 Advisory Committee meetings quarterly to coincide with the 9-1-1 Area Judges Meeting.

B. CSEC Updates:

Juan Ramos- They wanted us to pass out this memorandum from the TX Dept of Family and Protective Services. It is about the Statewide distribution of Emergency Alert Devices for DFPS Frontline caseworkers. Safe Signal allows DFPS staff to send a standard alarm or a hostage signal. The SafeSignal monitoring staff will alert you to what type of signal has been sent. We will send this memorandum out to all the counties.

C. WSC Updates:

Barry Bradford- WSC- We did an inventory of all of AACOG's equipment so we will know when maintenance is needed.

They are very proactive in getting software updates.

D. Training:

Marcela Medina-

We only have a few people signed up for the workflow essentials training Dec 7-9. It will be here at Wetmore. We will have the class regardless of how many people sign up. Please let us know if you want to attend. This is paid for by AACOG so no cost to you.

5) **Discussion and appropriate action on nominations for Chair and Vice Chair:**

AACOG staff will send out an email to everyone asking for nominations.

There was discussion and these were the nominations given:

Twila Dziuk nominated Mike Howle as Chair.

Carey Reed nominated Tamara Burleson as Chair.

Carey Reed volunteered to run as Vice Chair.

6) **County Reports:**

A. Atascosa County:

Asked about then they would receive an error report. These just went out.

B. Bandera County:

Wanted to know where we are at with Mapflex. They will be here tomorrow to work on the server. Had a question about a test E9-1-1 number. It is a bogus/no such address and is with Verizon. Juan will check with someone at Intrado about this.

C. Frio County: N/A

Everything was already addressed.

D. Gillespie County: N/A

E. Karnes County:

Had a question about the boundaries that didn't line up. Paul is working with her on this.

Had a question about the ESRI training and if there was one geared towards 9-1-1. There is not one. ESRI provides the basics of ArcGIS and how it works. This is something that can be addressed at the Addressing meetings/trainings though.

Dale wants to know if AACOG can provide a statute from the state on who is legally accountable for the 9-1-1 addressing so he can take it to the cities. We can just provide what the statute says. Juan will send this to him.

F. Kendall County:

They are getting a lot of errors in the ESN. Wanted to know if they can change the ESN boundaries? That is based on the commission of the county. You can change it per what your county wants to do. If the responders match the road center line then you can change the boundary also.

Had a question about the multi-unit building error situation. You need to let the Telco know to change it from a suffix/unit # to location.

G. McMullen County: N/A

H. Wilson County: N/A

6.) Items from the floor: N/A

7.) Next Meeting Date: January 17, 2017 tentatively

8.) Adjourn

Meeting adjourned at 11:42 am.