

**ALAMO AREA COUNCIL OF GOVERNMENTS
9-1-1 ADVISORY COMMITTEE MEETING
Tuesday- July 19, 2016-9:30 am
In-Service Room, 12625 Wetmore Rd
San Antonio, TX 78247**

MEMBERS PRESENT:

1. Carey Reed, Bandera County, Chair 2. Stacy Corales, Bandera County 3. Twila Dziuk, Karnes County 4. Ray Kallio, Frio County	5. Nita Harrell, Wilson County 6. Dale Stein, Karnes County 7. Les Metzler, Gillespie County 8. Stacy Martin, Karnes County
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MEMBERS ABSENT:

1. Raynell Wilke, Gillespie County 2. Tamara Burleson, Wilson County 3. Linda Foster, Atascosa County	4. Jayne Varga, McMullen County 5. LeAnn Hosek, Wilson County
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STAFF PRESENT:

1. Juan Ramos, 9-1-1 Coordinator 2. Marcela Medina- Public Safety Director 3. Laura Richardson, Public Safety Administrative Assistant

Guests Present:

1. Kevin Fisher- WSC
2. Andy Bollinger- WSC
3. Byron Howard- Centurylink

1) **Call to Order**

Carey Reed, Chair, called the meeting to order at 9:30 am

2) **Roll Call**

A quorum was established with members present.

3) **Approval of Minutes**

Motion was made by **Ray Kallio** and seconded by **Twila Dziuk** to approve minutes from May 17, 2016.

All approved, Motion carried.

4) **9-1-1 Status/Updates:**

A. AACOG Reports:

Juan Ramos- Our GEO Com match rate report is being sent to the County Judges per request of our Executive Director.

It was brought up that Paul is sending out the GEO Com reports but not all counties realized what reports they were. Paul will make sure he is noting in the e-mail which report he is sending and what needs to be done with it so there is no further confusion. The GEO Com works the MSAG errors between the Database and Intrado.

Juan has been talking with Ron Hildebrand with GEO Com and he is trying to figure out a time when he can come down for one of the meetings to do some training.

B. CSEC Updates: We submitted our interlocals. They were accepted. CSEC is moving to a web-based site.

C. WSC Updates:

They are here moving our host equipment this week.

Kevin Fisher WSC-

Please call WSC as soon as you have any issues. The new Gillespie position was scheduled to happen after the host move but the host move has been adjusted so WSC will get the Gillespie position added this week.

In Wilson the second station monitor is flickering. Kevin will check into this since it probably needs a new one. He wanted to know who they spoke to that said that was normal.

The ECATS configuration will be done soon.

Karnes has a party line issue that Kevin is working on.

D. Training:

We have been talking with a company called Moetivations about doing some leadership training. We are waiting on their vendor packet to be received which should be any time now. There is no minimum on the number of people for their classes. If you have room to host a class then let us know.

The Text to 9-1-1 training will be coming for the telecommunicators. They will just need a total number of people for that training. When this is approved then WSC will send the info to Juan. They will come to each location to provide that.

Bexar Metro 9-11 is another training group. Leigh Middleton is the contact for them.

Laura- Please remember that anytime any of your dispatchers go to a training class then they need to mark "invoice Agency" on the registration form and write AACOG 911.

Marcela- We will no longer have access to the 6th floor classroom at Tesoro so if you have any rooms available to host for training then let us know. We have our smartboard which we can provide to any county wanting to supply a room.

5) **County Reports:**

A. Atascosa County: NA

B. Bandera County:

The attachment feature of Mapflex is still not exactly working but they are working on it. If you want to know then let Carey know.

Had a question about when the next version of Mapflex is coming. Juan said that they are still working on it. We may be able to get a separate ESRI license through West. Valerie with West is putting together a quote for this. This new server should be a more direct process.

Had a question of when Bandera will get their 3rd position. Robert requested a year of data to support it which he has now. They are moving forward. This should be on the Oct Commission Meeting.

- C. Frio County:** Nothing for now.
- D. Gillespie County:** Had a question about when the 3rd position will be added. This was already addressed by WSC above.
- E. Karnes County:** Nothing else at this time.
Twila wanted to know why the error report shows errors from way back. They will stay on there until they are fixed. You can calculate the fields and do not have to do each one separately. Paul will help her do that.
- F. Kendall County:** NA
- G. McMullen County:** N/A
- H. Wilson County:** Wants to have a separate PSAP meeting, maybe bi-monthly or quarterly as well. (See Below)

6.) Items from the floor:

After discussion it was decided that there will be a separate Addressing meeting every other month following the Advisory Committee meetings. The first one will be in Bandera on Aug 16th. There were also be a PSAP Supervisors meeting on Aug 23rd. August will be the first month for these new meetings.

We are still working on getting the phone conference system at the Wetmore location. We have other items that have to be done first but it will be coming eventually. We have to put an analog line in for the system also.

7.) Next Meeting Date: September 20, 2016 tentatively

8.) Adjourn

Meeting adjourned at 11:30 am.