

**ALAMO AREA COUNCIL OF GOVERNMENTS
9-1-1 ADVISORY COMMITTEE MEETING
Tuesday- February 16, 2016-10:30 am
In-Service Room, 12625 Wetmore Rd
San Antonio, TX 78247**

MEMBERS PRESENT:

1. Carey Reed, Bandera County, Chair 2. Les Metzler, Gillespie County 3. Twila Dziuk, Karnes County 4. Stacy Corales, Bandera County	5. Ray Kallio, Frio County 6. Jayne Varge, McMullen County 7. Linda Foster, Atascosa County
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MEMBERS ABSENT:

1. Raynell Wilke, Gillespie County 2. Tamara Burleson, Wilson County 3. Mike Howle, Kendall County	
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STAFF PRESENT:

1. Juan Ramos, 9-1-1 Coordinator 2. Marcela Medina- Public Safety Director 3. Paul Quintero, 9-1-1 GIS Database Technician 4. Laura Richardson, Public Safety Administrative Assistant

Guests Present:

1. **Kevin Fisher- WSC**

1) **Call to Order**

Carey Reed, Chair, called the meeting to order at 11:09 am

2) **Roll Call**

A quorum was established with seven members present.

3) **Approval of Minutes**

Motion was made by **Linda Foster** and seconded by **Jayne Varge** to approve minutes from December 15, 2015.

All approved, Motion carried.

4) **9-1-1 Status/Updates:**

A. AACOG Reports:

Juan Ramos- Passed out a sheet showing CSEC Critical Errors by RPC. This is part of our effort of migrating from our existing database with 9-1-1 net to one that will have Geo data, address points in the database. They need everyone to eventually get to 80% with 0 critical errors. This has to be at 0 in order to transition. No one is at this point yet.
Our PSAP boundaries and authoritative boundaries are the same thing.

B. CSEC Updates:

They were testing the Text to 9-1-1 beta system with airbus. It seemed to have worked the way it was supposed to. They are working on a "best practices" document. Juan will get with the 4 wireless providers.
There is a South Central Arc/GIS Users Group conference in Corpus Christi in April. There will be some classes also. Paul will send out the link.

C. Introduction of new Maintenance Service Provider:

As of Feb. 1st we have moved from Verizon to WSC. Please take down your Verizon phone signs and put up the WSC ones. Kevin Fisher with WSC was introduced. He has been very busy is very quick on getting things accomplished. He has done a lot in the background. They will do a non-invasive audit with each county. They will let you know ahead of time though. He is willing to help out however he can.

5) **County Reports:**

A. Atascosa County:

They had an issue with some streets missing but have figured out the issue. There was a question about their 3rd position and when that will happen. Juan is working on this issue right now and it should be very soon.

B. Bandera County:

Carey had a question about telecommunicator week. AACOG is working on getting everything together for it. They had a fiber cut and hasn't gotten very far with this. They have a problem with their KVM switch. The pending work orders with Verizon were cancelled when we switched over to WCS. This will effect some of those types of issues that had work orders.

There is a problem with conference lines- Kevin with WSC will look into this.

There was a question about when they will get their chairs and headset adaptors. Juan will check on this.

Wanted to know when the next upgrade with Mapflex will be. Juan will check with the vendor.

The Bandera ISD was wanting to get their own contract with Intrado. There was some type of fee to AT&T. What is this fee for?

C. Frio County:

Ray Kallio is the new representative for Frio County. He is still waiting on their Arc License. The PO is pending for this and we will check on where it is at in being completed.

D. Gillespie County:

There was a question about their new position also. Juan will check on this but it will be very soon.

E. Karnes County:

They are updating city stuff on maps but nothing else major.

F. Kendall County: N/A

G. McMullen County:

Their wireless ESN was not working. Paul is working on that. They are also having a road show Mar 22nd.

H. Wilson County: N/A

6.) Items from the floor:

Paul- Intrado 9-1-1 Net- If anyone is having issues with this then please let him know. Everyone needs to be checking it daily.

7.) Next Meeting Date: April 19, 2016 tentatively

8.) Adjourn

Meeting adjourned at 12:00 pm.