

The CARE Program

Types of trips that qualify for reimbursement:

- ◆ Personal or family illness or injury while you are at work
- ◆ Home emergencies of fire or break-in while you are at work
- ◆ Being stranded at work due to carpool or vanpool driver's illness or emergency
- ◆ Unscheduled overtime is required by supervisor

Types of trips that do NOT qualify for reimbursement:

- ◆ Trips that begin anywhere other than your place of employment
- ◆ Personal errands
- ◆ Planned appointments or meetings
- ◆ Weather-related events
- ◆ Transportation system delays
- ◆ Vehicle or bicycle breakdown
- ◆ Building closings (e.g., due to a power outage)
- ◆ Voluntary overtime
- ◆ Job termination

For more information, visit
www.aacog.com/care



The CARE program is administered by the Alamo Area Council of Governments' (AACOG's) Commute Solutions Program, which is funded by the Texas Department of Transportation. Additional support is provided by VIA Metropolitan Transit.



Neither AACOG, VIA Metropolitan Transit, NuRide, nor any CARE Program sponsors are responsible for any personal injury, loss, theft or damage to personal property, consequential damages resulting from delays or absence of a ride service vehicle, or suspension or termination of the program.

AACOG Commute Solutions
8700 Tesoro Drive, Suite 160
San Antonio, TX 78217
Phone: (210) 227-7665
www.aacog.com/care

Thank you for commuting in a way other than as a single occupant in a vehicle.
You are helping to clear the air!

The CARE Program



Going Your Way

www.aacog.com/care

A ride home from work when you need it most

Busing, car/vanpooling, cycling, or walking to work is good for the air as well as your wallet. But what do you do when an emergency comes up, you need to get home in a hurry, and you're stuck at work without your car?

That's when the Alamo Area Council of Governments' CARE Program can help out!



Through NuRide.com, the CARE Program provides four coupons per year that you may use to request reimbursement (up to \$50 each) for a cab or other ride service fare home when an emergency occurs while you are at work. If you work more than 12 miles from home, you may request reimbursement for basic car rental fees instead of cab fare.

Here's How the CARE Program Works

Record your trips by bus, car/vanpool, bicycle, or walking at NuRide.com. Keep your home and work information current.

If you work and live in the eight-county Greater San Antonio area* and record a minimum average of three commutes by alternative means each week, you will have access to a ride service reimbursement coupon through the "Rewards" section of NuRide.

When an emergency arises while you are at work, you can arrange to take a cab or other ride service (or, if you qualify, a rental car) to your home, to the location that you left your car to carpool or ride the bus, or to a medical facility if necessary.

Within one week after your emergency ride, print out a reimbursement coupon, fill in the blanks, and send it to AACOG with an official receipt from the ride service company showing date, charges, the origin and destination addresses, and the driver's name or ID number.

Once we have verified that your ride qualifies, AACOG will send you a reimbursement check for up to \$50.

See www.AACOG.com/CARE for more details, along with program terms and conditions.

* Greater San Antonio area: Atascosa, Bandera, Bexar, Comal, Guadalupe, Kendall, Medina, and Wilson Counties.



Certified Auto Ride *in an* **Emergency**