

Agenda
Alamo Area Council of Governments
Bexar Senior Advisory Committee Meeting
Friday, August 12, 2022 - 10:00 a.m.
2700 NE Loop 410, Suite 101
San Antonio, TX 78217

1. Meeting called to Order.
2. Roll Call.
3. Public Comments
This time is for anyone to comment to the Advisory Committee on issues and items of concern. There will be no deliberation or action on these comments. Time allowed is at the discretion of the Chairman, with three (3) minutes being customary.
4. Presentation - Councilman Mario Bravo, San Antonio City Council District 1.
5. Consider and act upon approval of the June 10, 2022 minutes.
6. Chairperson's Report - Ryan McGuire, Chair.
7. Director's Report - William McKnight, Director of Aging and Military Affairs.
8. Subcommittee Reports.
 - A. Access and Assistance - Brenda Schmachtenberger, Chair.
 - B. Alamo Service Connection Steering Committee - Marycela Barron, Chair.
 - C. Allocations and Monitoring - Jim Jonson, Chair.
 1. Consider and act upon approving the AACOG Contractors and Rates for FY23 Contractors Choice List, to be forwarded to AACOG Board for approval.
 - D. Family Caregiver Support - Ashley Weirich, Chair.
 - E. Information, Special Events - Cynthia Romo, Chair.
 - F. Long Term Care Services - Beth Nixon, Chair.
 - G. Member Development and Advocacy - Brenda Dever-Armstrong, Chair.
 1. Consider and act upon approval of BSAC Nomination.
9. Ad Hoc Subcommittee Reports.
 - A. Senior Companion Program Advisory Committee - Jill Piazza, Chair.
10. Community Report - City/County Joint Commission on Elderly Affairs, Chris Dawkins.
11. Successfully Aging and Living in San Antonio (SALSA) Update - Jane Paccione, Managing Director of Collective Impact, San Antonio Area Foundation.
12. Announcements.
13. Items to be placed on next meeting's agenda.

14. Next Meeting Date: Friday, September 9, 2022 at 10:00 A.M.

15. Adjournment.

This meeting is accessible to people with disabilities. The accessible entrance is located at the front entrance of 2700 NE Loop 410, San Antonio, TX 78217. Accessible parking spaces are also available. Please contact ACOG for auxiliary aids and services for the hearing impaired, including interpreters for the deaf, at 210-362-5200 at least 48 hours prior to the meeting or by calling Texas Relay at 7-1-1 for assistance.

Bexar Senior Advisory Committee

5.

Meeting Date: 08/12/2022

Title: Minutes

Presented by: Paula Riggs, Support Services Coordinator

AGENDA ITEM DESCRIPTION:

Consider and act upon approval of the June 10, 2022 minutes.

Attachments

June 2022 Minutes

Minutes
Bexar Senior Advisory Committee
Friday, June 10, 2022
2700 NE Loop 410, Suite 110
San Antonio, TX 78217

| MEMBERS | | ALTERNATES | | AAA STAFF PRESENT | |
|-------------------------|---|-------------------|---|----------------------------------|---|
| Jo B. Alexander | X | Cindy Alleman | | Jo Ann Tobias-Molina, Director | X |
| Barbara Aydlett | X | | | Trina Cortez, Assistant Director | X |
| Marycela Barron | X | Ileana Martinez | X | Tony Martinez, AAA Manager | X |
| Brett Bonney | X | | | Heather Armstrong | |
| Fernanda Cardenas | X | | | Sonya Barrera-Medrano | X |
| Alexa Castaneda | | | | Cindy Boyum | |
| Chris Dawkins | X | | | Michael Darilek | |
| Brenda Dever-Armstrong | X | Misty Dunn-Suarez | | Juan Flores | X |
| Shirley Gaede | E | Pamela Lloyd | X | Kelley Gallant | X |
| Edwina Glick | X | Viri Rivera | | Gloria Givilancz | X |
| Darryl Greer | E | | | Darlene Hope-Jackson | |
| Doris Griffin | X | Dawn Hamilton | X | Cyndee Pierce | X |
| Alisa Hartfield-Cordero | X | Bennetta Crawford | | Paula Riggs | X |
| Laurin Lee Jimenez | X | | | | |
| Chris Johnson | E | Janice Penner | | | |
| Larry Johnson | E | | | | |
| Jim Jonson | X | Nancy O. Hardin | X | | |
| Ryan McGuire | X | | | | |
| Senator Jose Menendez | E | Maria Lopez | X | | |
| Beth Nixon | X | Elaine Talarski | | | |
| Jane Paccione | X | | | | |
| Yolanda Perez | X | Jessica Dovalina | | | |
| Jill Piazza | X | | | | |
| Cynthia Romo | X | Gloria Sandoval | | | |
| Brenda Schmachtenberger | X | Paul Furukawa | | | |
| Dianne Teran | X | | | | |
| Marion Thomas | | | | | |
| Jerry Tyson | X | Philip Jackson | | | |
| Cathy Valdez | X | Kate Phipps | X | | |
| Ashley Weirich | | | | | |

X = present in person
E = excused (members only)

1. Meeting Called to Order.
2. Roll Call by Laurin Lee Jimenez, Secretary – quorum was established.
3. Public Comment.
 - A. Brenda Schmachtenberger made an announcement about Silver Connect.
 - B. Brenda Dever-Armstrong made an announcement about Chris Johnson being recognized by San Antonio Women’s Federation.

4. Presentation – Jane Paccione, Managing Director of Collective Impact San Antonio Area Foundation, presented Part Two of Reframing Aging. The Reframing Aging Initiative is a long-term social change endeavor designed to improve the public’s understanding of what aging means and the many ways that older people contribute to society. This greater understanding will counter ageism and guide the nation’s approach to ensuring supportive policies and programs for all.
5. Consider and Act Upon Approval of the Minutes for May 13, 2022 – Brett Bonney made a motion to approve the minutes as written, seconded by Doris Griffin; motion carried.
6. Chair’s Report – Ryan McGuire expressed his appreciation for the work being done by subcommittees, at this half-way point in the year. Encouraged everyone to continue pressing on through second half of the year.
7. Director’s Report – Jo Ann Tobias-Molina, Director, reported that June is Elder Abuse Awareness Month and June 15 is World Elder Abuse Awareness Day. AACOG will be joining Adult Protective Services in “Going Purple” that day. A photo will be taken at 10am in recognition of the day. On June 16, AACOG will be hosting the South Texas APS Community Board’s education symposium.
8. Staff Report – Kelley Gallant shared about a new volunteer opportunity, the Community Volunteer Program. This program is in cooperation with AACOG’s IDDS program and helps older adults (60+) and individuals with IDD (18+) who are in need. Volunteers can be 18+ years of age, and can help with things like chaperoning to medical appointments, delivering food boxes, reassurance phone calls, friendly visits, and yard work.
9. Subcommittee Reports:
 - A. Access and Assistance – Brenda Schmachtenberger, Chair, reported that plans are set for four outreach events scheduled for the fall. They will be held in August, September, October and November. August’s event will be at Elvira Cisneros Senior Center on August 22. There will be a one-hour presentation, as well as time for “one-on-one” conversations at the various tables highlighting the AAA services available.
 - B. Alamo Service Connection Steering Committee – Marycela Barron, Chair, reported that the next meeting will be held mid-July..
 - C. Allocations and Monitoring – no report.

- D. Family Caregiver Support – Brett Bonney reported on behalf of Ashley Weirich, Chair. Information was shared with the coalition about additional AAA services available for chore maintenance. Coalition members continue to look for outreach events. Please notify Ashley or Brett of any opportunities
- E. Information, Special Events – Sonya Barrera-Medrano, on behalf of Cynthia Romo, shared information about the Unsung Heroes event to take place at the conclusion of the day’s meeting.
- F. Long Term Care Services – Beth Nixon, Chair, reported that the subcommittee will be having ASAC (Alamo Senior Advisory Committee) representation in order to consolidate recruitment efforts for both Alamo and Bexar Ombudsman program volunteers. The next volunteer training session begins in September.
- G. Member Development and Advocacy – no report.

10. Ad Hoc Subcommittees:

- A. Senior Companion Program (SCP) Advisory Committee – Jill Piazzai, Chair, indicated their next meeting will be July 13.

11. Community Report – Barbara Aydlott, Texas Silver Haired Legislature Update – meetings were held May 2-5 to work on finalizing resolutions. There were 54 resolutions adopted and distributed to Texas Governor and State Legislators.

12. Announcements – Yolanda Perez announced that the timeline for City of San Antonio ARPA Funding decisions has been moved up, and will be going before City Council on August 4 with an expected release date for the RFP of August 5.

13. Items to be placed on future agenda should be forwarded to Paula Riggs.

14. Next Meeting Date – Friday, August 14, 2022 at 10:00 A.M. (REMINDER – no meeting in July.)

15. There being no further business Brenda Schmachtenberger motioned for adjournment, seconded by Jane Paccione; the meeting was adjourned.

Bexar Senior Advisory Committee

8. A.

Meeting Date: 08/12/2022

Title: Access and Assistance Report from July 12, 2022 Meeting

MEMBERSHIP:

| | |
|--------------------------------|---------------------------------------|
| Brenda Schmachtenberger, Chair | Edwina Glick |
| Pamela Lloyd | Gloria de la Cruz-Sandoval |
| Dawn Hamilton | Jessica Dovalina |
| Shirley Gaede | Jim Jonson |
| Cathy Valdez | Yolanda Perez |
| Janice Penner | Ryan McGuire (ex-officio, BSAC Chair) |
| Marion Thomas | Trina Cortez, AAA Staff |
| Larry Johnson | |

2022 GOALS:

To address Bexar AAA Area Plan **Goal #3: Enable older adults to maintain or improve their quality of life and self-determination through engaging in the community and social interactions**, by planning four events throughout the year that would aid in informing older adults about the services of the AAA. The goal is to reach 400 older adults (100 individuals at four separate events).

TOPICS DISCUSSED:

August 22nd event - Elvira Cisneros Senior Center

- Confirm AAA
- Event Set-up
- Committee Staffing
- RSVPs
- Evaluations
- Publicity
- Flyers

Future Events

- September 15 - District 2 Senior Center
- October 17 - San Antonio Oasis
- November 9 - West End Park Senior Center

DECISIONS MADE:

ACTIONS NEEDED:

none

NEXT MEETING DATE:

Tuesday, August 30, 2022 at 9:00 A.M. at San Antonio Oasis

STAFF LIAISON CONTACT INFORMATION:

Trina Cortez, Assistant AAA/ADRC Director
Interim Staff Liaison
tcortez@aacog.com / 210.362.5244

Bexar Senior Advisory Committee

8. B.

Meeting Date: 08/12/2022

Title: ASC Steering Committee Report

MEMBERSHIP:

| | | | | | |
|---|--------------------------------------|---|------------------------------|---|--|
| | ***Marycela Barron, MOWSA - Chair | | Paul Hamilton | | **Brenda Schmachtenberger, OASIS |
| | Kent Allen | X | Samuel Hinojosa, Superior | | *Lisa Senteno, DFPS |
| | Corina Arauza, AACOG IDDS | | Roberta Jonas | | Lauren Shuler |
| | Dalila Arredondo | | Brooke Kearney | | Jacob Ulczynski, AACOG IDDS |
| | Kitty Brietzke, SAILS | | Carl Kidd | | Guadalupe Valdes, USDA |
| | Sylvia Canonegron | | Brenda Lara | | Gina Valdez |
| | Christilee Erickson | | Inez Longoria | | Goldie Walker, DADS |
| | Tony Flowers-McFarland | | Sean Morgan | X | Barbara Witte-Howell, JCOEA |
| | Barry Floyd, COIL | | Michelle Naeder | | Abel Zamora |
| | Tanisha Fullerfelix | | Rene Paschall | | Caren Zysk |
| | **Paul Furukawa | | Nicole Perez | | Jo Ann Tobias-Molina, AACOG Aging Director |
| | Michelle Galindo | | Carolyn Rich | | Trina Cortez, AACOG Aging Assistant Director |
| | Victoria Garcia | | Elizabeth Rodriguez | X | Tony Martinez, AACOG AAA Manager |
| | Isaac Griffie | | Rod Rodriguez | X | Jennie LeDeauz, AACOG ADRC Program Specialist |
| X | Jaqueline Gutierrez | | Arlene Salazar | X | Sonya Barrera-Medrano, AACOG Aging BC Coordinator |

* denotes ASAC Member/Alternate

** denotes BSAC Member/Alternate

*** denotes both ASAC/BSAC Member/Alternate

2022 GOALS

Maximize benefits for participating members and establish vision and priorities for the future.

TOPICS DISCUSSED:

1. Reviewed and discussed ADRC Steering Committee Survey results.
2. Discussed AACOG and ADRC staff updates
3. Announcement regarding AACOG's new website.
4. Presentation from Benefits Counseling Coordinator, Sonya Barrera-Medrano.

DECISIONS MADE:

N/A

ACTIONS NEEDED:

N/A

NEXT MEETING DATE:

October 27, 2022 at 10:00 A.M.

STAFF LIAISON CONTACT INFORMATION:

Tony Martinez, AAA Manager

(210) 362-5207 / tmartinez@aacog.com

Bexar Senior Advisory Committee

8. C.

Meeting Date: 08/12/2022

Title: Allocations and Monitoring Subcommittee Meeting on July 19, 2022

MEMBERSHIP:

| | | | |
|---|-------------------|---|---------------------------------|
| X | Jim Jonson, Chair | X | Gloria Givilancz, Staff Liaison |
| X | Jane Paccione | X | Michael Darilek, Staff Liaison |
| X | Jerry R. Tyson | | |

2022 GOALS:

The Allocations and Monitoring Subcommittee will:

1. Continue presenting a comparison of actual expenditures to budgeted expenditures to BSAC.
2. Continue to provide comparisons of current Fiscal Year expenditures and units to previous Fiscal Year expenditures and units for the priority areas of Transportation, Aging in Place and Caregiver services to BSAC.
3. Reach out to other BSAC subcommittees to determine if there are other areas of priority for this subcommittee to pursue.

TOPICS DISCUSSED:

The Subcommittee members reviewed and discussed proposed AACOG Contractors and Rates for FY23.

DECISIONS MADE:

Subcommittee agreed to move the proposed AACOG Contractors and Rates for FY23 forward, for BSAC review and approval.

ACTIONS NEEDED:

BSAC approval on the AACOG FY23 Contractors and Rates.

NEXT MEETING DATE:

TBD

STAFF LIAISON CONTACT INFORMATION:

Gloria Givilancz, Contract and Nutrition Coordinator

ggivilancz@aacog.com

(210) 362-5306

Bexar Senior Advisory Committee

8. C. 1.

Meeting Date: 08/12/2022

Title: Proposed AACOG Contractors and Rates for FY23

Presented by: Jim Jonson, Chair

AGENDA ITEM DESCRIPTION:

Consider and act upon approving the AACOG Contractors and Rates for FY23 Contractors Choice List, to be forwarded to AACOG Board for approval.

BACKGROUND/HISTORY:

N/A

DISCUSSION:

Proposed AACOG Contractors and Rates for FY23 Contractors Choice List is attached.

FINANCIAL IMPACT:

None

STAFF RECOMMENDATION:

Recommend approval of the proposed AACOG Contractors and Rates for FY23 Contractors Choice List. For questions contact Gloria Givilancz, Contract and Nutrition Coordinator at (210) 362-5306 or ggivilancz@aacog.com.

Attachments

FY23 Proposed Contract Choice List

| Contractor | SERVICE | FY23 Rate | UNIT OF SERVICE | SPECIFICS | SERVICE AREA |
|--|-------------------------------------|--|------------------|--------------------------------|--|
| Alzheimer's Association | CG Information Services | \$10.00 per attendee/ Summit up to \$5,000 | One Activity | Annual Summit | All Counties |
| Loss of Life Advocates dba LOLA | CG Information Services | Up to \$3,000 | One Activity | Minimum 3 hours | All Counties |
| Meals on Wheels San Antonio | CG Information Services | Up to \$2,000 | One Activity | | Bexar, Atascosa, Bandera, Frio, Comal, Gillespie, Guadalupe, Karnes, Kendall, Medina, McMullen, Wilson |
| Texas Grandparents Raising Grandchildren (TXGRG) | CG Information Services | \$20.00 | One Hour | Minimum 4 hrs day | All Counties |
| UT Health | CG Information Services | Up to \$3,000 | One Activity | | All Counties |
| WellMed Charitable Foundation | CG Information Services | Up to \$3,500 | One Activity | Summit | All Counties |
| Alzheimer's Association/check the up to amount | CG Support Groups | \$25.00 per attendee | One Session | | All Counties |
| Loss of Life Advocates dba LOLA | CG Support Groups | Up to \$1,000 | One Session | Minimum 5 hours | All Counties |
| UT Health | CG Support Groups | \$35 per session/attendee max \$1000 | One Session | | All Counties |
| Alzheimer's Association | CG Training | \$25.00 per attendee | One Session | | All Counties |
| Gray Matters | CG Training | Up to \$1,000 | One Unit/Session | Minimum 3 hrs day | Atascosa, Bandera, Bexar, Comal, Guadalupe, Kendall, Medina, Wilson |
| Loss of Life Advocates dba LOLA | CG Training | Up to \$1,000 | One Session | Minimum 3 hours | All Counties |
| Meals on Wheels San Antonio | CG Training | Up to \$1,000 | One Session | | Bexar, Atascosa, Frio |
| San Antonio Oasis | CG Training | \$25.00 | One Hour | Per Person | Bexar |
| Texas Grandparents Raising Grandchildren (TXGRG) | CG Training | \$20.00 | One Hour | Minimum 4 hrs day | All Counties |
| Upward care | CG Training | Up to \$1,000 | One Session | | All Counties |
| UT Health | CG Training | Up to \$1,000 | One Session | | All Counties |
| WellMed Charitable Foundation | CG Training | Up to \$3500 | One Session | Summit | All Counties |
| Silver-Bullet Lawn Service | Chore Maintenance - Small Lawn Svc | \$50.00 | One Hour | Minimum 1 Hour Small/Aver Yard | Bexar |
| Silver-Bullet Lawn Service | Chore Maintenance - Medium Lawn Svc | \$65.00 | One Hour | Minimum 1 Hour Small/Aver Yard | Bexar |
| Silver-Bullet Lawn Service | Chore Maintenance - Large Lawn Svc | \$100.00 | One Hour | Minimum 1 Hour Small/Aver Yard | Bexar |
| Silver-Bullet Lawn Service | Chore Maintenance - Trim Shrubs | \$50.00 | One Hour | Minimum 1 Hour Small/Aver Yard | Bexar |
| CCSCF Comal County Senior Citizens Foundation | Congregate Meals | \$4.56 | One Meal | | Comal, Guadalupe, Karnes, Wilson |
| City of San Antonio (CoSA) - Subrecipient | Congregate Meals | \$6.61 | One Meal | | Bexar |
| City of Schertz | Congregate Meals | \$3.81 | One Meal | | Bexar, Comal, Guadalupe |
| GRASP | Congregate Meals | \$6.31 | One Meal | | Bexar |
| Madonna Center | Congregate Meals | \$5.45 | One Meal | | Bexar |
| Presa Community Center | Congregate Meals | \$7.38 | One Meal | | Bexar |

* New Vendor

FY23 AAA Contractors

| Contractor | SERVICE | FY23 Rate | | UNIT OF SERVICE | SPECIFICS | SERVICE AREA |
|---|-----------------------------|-----------|--|-----------------|------------------------------------|---------------------------------|
| Silver Sage Community Center | Congregate Meals | \$7.73 | | One Meal | | Bandera, Medina |
| | | | | | | |
| ADT LLC/Monthly fee | Emergency Response | \$24.95 | | One Month | Standard Landline | All Counties |
| ADT LLC | Emergency Response | \$24.95 | | One Month | Cellular Two Way Voice | All Counties |
| ADT LLC | Emergency Response | \$29.95 | | One Month | Cellular 2 Way w/Fall Detection | All Counties |
| ADT LLC | Emergency Response | na | | One Month | On the Go | All Counties |
| ADT LLC | Emergency Response | na | | One Month | On the Go w/Fall Detection | All Counties |
| ADT LLC | Emergency Response | \$24.95 | | One Time | Lockbox | All Counties |
| AE Medical Alert, Inc/Landline | Emergency Response | \$26.00 | | One Month | Home, Analog/Digital | All Counties |
| AE Medical Alert, Inc/For cell | Emergency Response | \$35.00 | | One Month | Cellular | All Counties |
| AE Medical Alert, Inc/For cell without fall | Emergency Response | \$35.00 | | One Month | Mobile w/out fall detection or GPS | All Counties |
| AE Medical Alert, Inc/For cell with fall | Emergency Response | \$40.00 | | One Month | Mobile w/fall detection & GPS | All Counties |
| AE Medical Alert, Inc | Emergency Response | \$5.00 | | One Month | Fall Button | All Counties |
| AE Medical Alert, Inc | Emergency Response | \$5.00 | | One Month | Additional Pendent | All Counties |
| AE Medical Alert, Inc | Emergency Response | \$0.00 | | No Charge | LockBox | All Counties |
| Associated Home Services, Inc. (AHS) | Emergency Response | \$26.00 | | One Month | Home, Analog/Digital | All Counties |
| Associated Home Services, Inc. (AHS) | Emergency Response | \$35.00 | | One Month | Cellular | All Counties |
| Associated Home Services, Inc. (AHS) | Emergency Response | \$40.00 | | One Month | Mobile w/Fall Detection & GPS | All Counties |
| Associated Home Services, Inc. (AHS) | Emergency Response | \$35.00 | | One Month | Mobile w/out Fall Detection or GPS | All Counties |
| Associated Home Services, Inc. (AHS) | Emergency Response | na | | One Month | Fall Button | All Counties |
| Associated Home Services, Inc. (AHS) | Emergency Response | na | | One Month | Additional Pendent | All Counties |
| Associated Home Services, Inc. (AHS) | Emergency Response | na | | One Month | Add ons - Lockboxes | All Counties |
| Connect America.com LLC | Emergency Response | \$29.76 | | One Month | | All Counties |
| | | | | | | |
| Deaf Interpreter Services, Inc. | Evidence Based Intervention | \$45.00 | | One Contact | | Atascosa, Bandera, Bexar, Comal |
| San Antonio Oasis | Evidence Based Intervention | \$50.00 | | One Contact | | Bexar |

* New Vendor

FY23 AAA Contractors

| Contractor | SERVICE | FY23 Rate | UNIT OF SERVICE | SPECIFICS | SERVICE AREA |
|--|-----------------------------|---------------|---------------------------------|---------------------------------|---|
| YMCA | Evidence Based Intervention | \$40.00 | per person/per class/20 classes | BingoCize and Matter of Balance | All Counties |
| 15RX, LLC dba 15RX Pharmacy | Health Maintenance | Up to \$3000 | One Contact | Medical Equipment | All Counties |
| AccessAbility Home Modifications | Health Maintenance | Up to \$3,000 | One Contact | | All Counties |
| Archer-Rose, LLC dba Fredericksburg Medical Equipment/ Kerrville Medical Equipment | Health Maintenance | Up to \$3,000 | One Contact | Medical Equipment | Bandera, Gillespie, Kendall, Kerr, Medina |
| Enable Dentist dba Texas Mobile Dentists, Inc. | Health Maintenance | Up to \$3,000 | One Contact | Dental Services | All Counties |
| Home Delivery Incontinent Supplies Co. Inc. dba HDIS | Health Maintenance | Up to \$3,000 | One Contact | | All Counties |
| Mattress Firm | Health Maintenance | Up to \$3000 | One Contact | | All Counties |
| My Econo's Optical | Health Maintenance | Up to \$3,000 | One Contact | Vision Frame & Lenses | All Counties |
| My Own Optical LLC | Health Maintenance | Up to \$3,000 | One Contact | Vision Frame & Lenses | All Counties |
| Project Mend | Health Maintenance | Up to \$3,000 | One Contact | Medical Equipment | All Counties |
| Texas Diaper Bank | Health Maintenance | Up to \$3,000 | One Contact | 3/6 Month Incontinence Supplies | All Counties |
| Wood Medical Supply | Health Maintenance | Up to \$3,000 | One Contact | Medical Supplies | All Counties |
| CCSCF Comal County Senior Citizens Foundation | Home Delivered Meals | \$5.31 | One Meal | | Comal, Guadalupe, Karnes, Wilson |
| Christian Task Force dba Christian Village Apartments | Home Delivered Meals | \$11.82 | One Meal | | Bexar |
| City of San Antonio (CoSA) - Subrecipient | Home Delivered Meals | \$6.61 | One Meal | | Bexar |
| City of Schertz | Home Delivered Meals | \$0.00 | One Meal | | Bexar, Comal, Guadalupe |
| GRASP | Home Delivered Meals | \$0.00 | One Meal | | Bexar |
| Kirby Senior Center | Home Delivered Meals | \$0.00 | One Meal | | Bexar |
| Madonna | Home Delivered Meals | \$5.97 | One Meal | | Bexar |
| MOWSA (Subrecipient) | Home Delivered Meals | \$5.31 | One Meal | | Bexar |
| MOWSA (Atasosa and Frio) | Home Delivered Meals | \$5.31 | One Meal | | Atascosa, Frio |
| Medina Senior Center, Inc. | Home Delivered Meals | \$5.31 | One Meal | | Medina |
| Silver Sage | Home Delivered Meals | \$5.31 | One Meal | | Bandera, Medina |
| ABSF, LLC dba Family Tree Private Care | Homemaker | \$27.80 | One Hour | Minimum of 4 Hours/Day | Bexar |
| ADMT Solutions | Homemaker | \$18.75 | One Hour | Minimum of 4 Hours/Day | Atascosa, Bexar, Comal, Kerr, Medina |
| American Medical Home Health Services - San Antonio, LLC | Homemaker | \$17.00 | One Hour | N/A | All Counties |
| Angeles Divinos Home Health Care, Inc. | Homemaker | \$14.56 | One Hour | N/A | All Counties |
| Caprock Home Health Services, Inc. | Homemaker | \$13.05 | One Hour | Minimum of 4 Hours/Day | Bexar, Comal, Medina |
| Colonial Home Health, Inc. | Homemaker | \$16.00 | One Hour | Minimum of 3 Hours/Day | Bexar |
| En Su Casa Primary Hme Care Services, Inc. dba En Su Casa Caregivers | Homemaker | \$18.00 | One Hour | Minimum 3 hrs. a day | Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Medina, Wilson |

* New Vendor

| Contractor | SERVICE | FY23 Rate | UNIT OF SERVICE | SPECIFICS | SERVICE AREA |
|--|------------------------|-------------------|-----------------|--|---|
| Hands of Angels Home Health Care, Inc. | Homemaker | \$14.56 | One Hour | N/A | All Counties |
| SA Helping Hands LLC dba Helping Hands of San Antonio Home Care | Homemaker | \$17.00 | One Hour | Minimum 4 hrs. a day | Atascosa, Bexar, Comal, Kendall, Wilson |
| Incarnate Word Retirement Community Inc. dba The Village at Incarnate Word (Sisters Care at The Village) | Homemaker | Not providing | One Hour | Minimum 3 hrs. a day | Bexar |
| J Person, Inc. dba Living Word Home Care Service | Homemaker | \$19.00 | One Hour | Minimum 4 hrs day | Bexar, Guadalupe |
| Lifespan Home Health-Advance Hi Tech Nursing, Inc. | Homemaker | \$12.63 | One Hour | Minimum Three Hours/Day-9 hrs per week | Bexar |
| The Home Care Team, Inc. dba MED Team Inc. | Homemaker | \$15.00 | One Hour | Minimum of 3 hours/Day | Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson |
| Outreach Health Community Care Services LP dba Outreach Home Care | Homemaker | \$16.00 | One Hour | Minimum of 2 Hours/Day | All Counties |
| R & R Home Caregivers | Homemaker | \$21.00 | One Hour | Minimum of 4 Hours/Day | Bexar |
| St. Joseph's Adult Healthcare LLC | Homemaker | \$20.00 | One Hour | na | All Counties |
| Texas Caregiver Home Health | Homemaker | \$25.00 | One Hour | Minimum of 4 Hours/Day | Kerr, Gillespie, Kendall |
| Texas Home Health of America LP dba AccentCare Personal Care Services of Texas | Homemaker | \$16.00 | One Hour | No Minimum | All Counties |
| Visiting Angels | Homemaker | \$22.00 | One Hour | Minimum of 4 Hours/Day | All Counties |
| Bennie's TV | Income Support | Up to \$3,000 | One Contact | | All Counties |
| M & M Weatherization | Income Support | Up to \$3000 | One Contact | | All Counties |
| Project Mend | Income Support | Up to \$3,000 | One Contact | | All Counties |
| SA Threads | Income Support | Up to \$150/child | One Contact | Back to School Clothing Assistance | Bexar |
| Texas Diaper Bank | Income Support | Up to \$200/child | One Contact | | All Counties |
| Texas Grandparents Raising Grandchildren | Income Support | Up to \$200/child | One Contact | | All Counties |
| Law Office of Jeff David Hall | Legal Assistance | \$60.00 | One Hour | | Bexar |
| San Antonio Bar Association | Legal Assistance | \$60.00 | One Hour | | All Counties |
| Nueva Vida Behavioral Associates, Inc. | Mental Health Services | \$100.00 | One Hour | In Office/Virtual | Bexar, Atascosa, Bandera, Comal, Guadalupe, Karnes, Kerr, Medina, Wilson |
| Turning Point Associates, Inc. | Mental Health Services | Up to \$130.00 | One Hour | In Office/Virtual | All Counties |
| ABSF, LLC dba Family Tree Private Care | Personal Assistance | \$28.80 | One Hour | Minimum of 4 Hours/Day | Bexar |
| ADMT Solutions | Personal Assistance | \$18.75 | One Hour | Minimum of 4 Hours/Day | Atascosa, Bexar, Comal, Kerr, Medina |
| American Medical Home Health Services - San Antonio, LLC | Personal Assistance | \$17.00 | One Hour | N/A | All Counties |
| Angeles Divinos Home Health Care, Inc. | Personal Assistance | \$14.56 | One Hour | N/A | All Counties |
| Caprock Home Health Services, Inc. | Personal Assistance | \$13.05 | One Hour | Minimum of 4 Hours/Day | Bexar, Comal, Medina |
| Colonial Home Health | Personal Assistance | \$14.00 | One Hour | Minimum of 3 Hours/Day | Bexar |
| En Su Casa Primary Hme Care Services, Inc. dba En Su Casa Caregivers | Personal Assistance | \$18.00 | One Hour | Minimum 3 hrs. a day | Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Medina, Wilson |
| Hands of Angels Home Health Care, Inc. | Personal Assistance | \$14.56 | One Hour | N/A | All Counties |

FY23 AAA Contractors

| Contractor | SERVICE | FY23 Rate | UNIT OF SERVICE | SPECIFICS | SERVICE AREA |
|--|---------------------|---------------|--|--|--|
| SA Helping Hands LLC dba Helping Hands of San Antonio Home Care | Personal Assistance | \$17.00 | One Hour | Minimum 4 hrs. a day | Atascosa, Bexar, Comal, Kendall, Wilson |
| Incarmate Word Retirement Community Inc. dba The Village at Incarnate Word (Sisters Care at The Village) | Personal Assistance | \$18.00 | One Hour | Minimum 3 hrs. a day | Bexar |
| J Person, Inc. dba Living Word Home Care Service | Personal Assistance | \$19.00 | One Hour | Minimum 4 hrs day | Bexar, Guadalupe |
| Lifespan Home Health-Advance Hi Tech Nursing, Inc. | Personal Assistance | \$12.80 | One Hour | Minimum Three Hours/Day-9 hrs per week | Bexar |
| The Home Care Team, Inc. dba MED Team Inc. | Personal Assistance | \$15.00 | One Hour | Minimum of 3 hours/Day | Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson |
| Outreach Health Community Care Services LP dba Outreach Home Care | Personal Assistance | \$16.00 | One Hour | Minimum of 2 Hours/Day | All Counties |
| R & R Home Caregivers | Personal Assistance | \$21.00 | One Hour | Minimum of 4 Hours/Day | Bexar |
| St. Joseph's Adult Healthcare LLC | Personal Assistance | \$16.25 | One Hour | Minimum of 3 hours/Day | All Counties |
| Texas Caregiver Home Health | Personal Assistance | \$25.00 | One Hour | Minimum of 4 Hours/Day | Kerr, Gillespie, Kendall |
| Texas Home Health of America LP dba AccentCare Personal Care Services of Texas | Personal Assistance | \$16.50 | One Hour | No Minimum | All Counties |
| Visiting Angels | Personal Assistance | \$22.00 | One Hour | Minimum of 4 Hours/Day | All Counties |
| San Antonio Oasis | Physical Fitness | \$5.00 | One Contact | | Bexar |
| San Antonio Oasis /Texercise Select | Physical Fitness | \$10.00 | One Contact | Texercise Select Classes | Bexar |
| AccessAbility Home Modifications | Residential Repair | Up to \$5,000 | One Unduplicated Dwelling unit occupied by an older person | | All Counties |
| Bennie's TV & Appliance | Residential Repair | NO | One Unduplicated Dwelling | | All Counties |
| M&M Weatherization Co. | Residential Repair | Up to \$5,000 | One Unduplicated Dwelling unit occupied by an older person | | All Counties |
| Rebuilding Together San Antonio | Residential Repair | Up to \$5,000 | One Unduplicated Dwelling unit occupied by an older person | | All Counties (FY23 Bexar, Comal, Guadalupe, Medina Wilson and others upon request) |
| Texas Home Modification Services, LLC dba THMS Construction | Residential Repair | Up to \$5,000 | One Unduplicated Dwelling unit occupied by an older person | | All Counties |
| Texas Ramp Project | Residential Repair | Up to \$5,000 | One Unduplicated Dwelling unit occupied by an older person | | All Counties |
| ADMT Solutions | Respite In Home | \$18.75 | One Hour | Minimum of 4 Hours/Day | Atascosa, Bexar, Comal, Kerr, Medina |
| American Medical Home Health Sevices - San Antonio, LLC | Respite In Home | \$13.75 | One Hour | Minimum of 3 Hours/Day | All Counties |
| Amour Healthcare Services, LLC dba Amour Home Health | Respite In Home | | One Hour | Minimum of 2 Hours/Day | Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson |

* New Vendor

FY23 AAA Contractors

| Contractor | SERVICE | FY23 Rate | | UNIT OF SERVICE | SPECIFICS | SERVICE AREA |
|--|---------------------|-----------|--|-------------------|---------------------------------------|---|
| Angeles Divinos Home Health Care, Inc. | Respite In Home | \$14.56 | | One Hour | N/A | All Counties |
| Caprock Home Health Services, Inc. | Respite In Home | \$13.05 | | One Hour | Minimum of 4 Hours/Day | Bexar |
| Colonial Home Health, Inc | Respite In Home | \$14.00 | | One Hour | Minimum 3 hrs day | Bexar, Comal, Medina |
| En Su Casa Primary Hme Care Services, Inc. dba En Su Casa Caregivers | Respite In Home | \$16.00 | | One Hour | Minimum 3 hrs day | Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Kendall, Medina, Wilson |
| Hands of Angels Home Health Care, Inc. | Respite In Home | \$14.56 | | One Hour | N/A | All Counties |
| SA Helping Hands LLC daba Helping Hands of San Antonio Home Care | Respite In Home | \$17.00 | | One Hour | Minimum 4 hrs day | Atascosa, Bexar, Comal, Kendall, Wilson |
| Incarname Word Retirement Community Inc. dba The Village at Incarnate Word (Sisters Care at The Village) | Respite In Home | \$18.00 | | One Hour | Minimum 3 hrs day | Bexar |
| J Person, Inc. dba Living Word Home Care Service | Respite In Home | \$19.00 | | One Hour | Minimum 4 hrs day | Bexar, Guadalupe |
| Lifespan Home Health-Advance Hi Tech Nursing, Inc. | Respite In Home | \$10.94 | | One Hour | Minimum of 3 Hours/Day-9 hrs per week | Bexar |
| The Home Care Team, Inc. dba MED Team Inc. | Respite In Home | \$15.00 | | One Hour | Minimum of 3 hours/Day | Atascosa, Bandera, Bexar, Comal, Frio, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson |
| Outreach Health Community Care Services LP dba Outreach Home Care | Respite In Home | \$16.00 | | One Hour | Minimum of 2 Hours/Day | All Counties |
| R & R Home Caregivers | Respite In Home | \$21.00 | | One Hour | Minimum of 4 Hours/Day | Bexar |
| Texas Caregiver Home Health | Respite In Home | \$25.00 | | One Hour | Minimum of 4 Hours/Day | Kerr, Gillespie, Kendall |
| Texas Home Health of America LP dba AccentCare Personal Care Services of Texas | Respite In Home | \$16.00 | | One Hour | No Minimum | All Counties |
| Visiting Angels | Respite In Home | \$22.00 | | One Hour | Minimum of 4 Hours/Day | All Counties |
| | | | | | | |
| ADMT Solutions | Respite Out of Home | \$18.75 | | One Hour | Minimum of 4 Hours/Day | Atascosa, Bexar, Comal, Kerr, Medina |
| Seniors 2000 | Respite Out of Home | \$22.00 | | | | Bexar |
| Texas Caregiver Home Health | Respite Out of Home | \$25.00 | | One Hour | Minimum of 4 Hours/Day | Kerr, Gillespie, Kendall |
| | | | | | | |
| San Antonio Oasis | Social Reassurance | \$10.00 | | Per Call | | Bexar |
| UT Health | Social Reassurance | \$10.00 | | Per Call | | All Counties |
| | | | | | | |
| YMCA | Social Reassurance | \$10.00 | | Per Call | | Atascosa, Bandera, Bexar, Comal, Guadalupe, Kendall, Kerr, Medina, Wilson |
| | | | | | | |
| ART | Transportation | \$28.00 | | One, One Way Trip | Within same county | All Counties |
| ART | Transportation | \$79.00 | | One, One Way Trip | One County to Another | All Counties |
| Presa Community Center - | Transportation | \$14.17 | | One, One Way Trip | Within Same county | Bexar |
| Somerset Senior Citizens Center, Inc. | Transportation | \$8.90 | | One, One Way Trip | Atascosa Bexar | Atascosa, Bexar |

Bexar Senior Advisory Committee**8. D.****Meeting Date:** 08/12/2022**Title:** Family Caregiver Support Subcommittee Report**MEMBERSHIP:**

| | | | | | |
|---|------------------------------|-----------------------------|---------------------------------------|---|-----------------|
| | Ashley Weirich*, Co-Chair | Alisa Hartfield-Cordero* | Ann Pruski | | GUESTS |
| | Adrian Alanis | Cynthia Hazel* | Cindy Robles | X | Michelle Higbee |
| X | Carol Bertsch | Lisa Hurst | X Allie Rodriguez | X | Sophia Miller |
| | Hallye Bonorden | Sara Masoud | Tina Smith | X | Alex Ramos |
| X | Brett Bonney-Meneses*, Chair | X Antonio Martinez | X Vonna Smith | X | Kassidy Witt |
| | Jennifer Brackett | X Ryan McGuire*(ex officio) | Jennifer Sotello | | |
| | Lisa Buske | Debbie Mendez | Edward Tello | | |
| | Dianna Chararria | Gloria Miranda | X Dianne Teran* | | |
| X | Shirley Crandall | Jennifer O'Brien | Nancy Jo Whittam | | |
| X | Bennetta Crawford* | Jill Piazza* | | | |
| | Ginny Funk** | Esther Pipoly | X Enrique Guerrero, AAA Staff Liaison | | |

* denotes BSAC Members/Alternates

**denotes ASAC Members/Alternates

2022 MISSION STATEMENT:

The mission of the Alamo Caregiver Support Coalition is to improve the quality of life for caregivers and care recipients through advocacy, information, support, and access to resources.

2022 PRIORITY GOAL:

Increase Community Awareness of the Group through Member Involvement in Community Outreach Events, Presentations and Digital Marketing.

TOPICS DISCUSSED:

AACOG Staff Update: Staff report was not available.

Site Host, Project Mend, Allie Rodriguez: Project Mend provides durable medical equipment that has been donated, refurbished, and sanitized to state standards to the public at no or very small cost. The application process does require a prescription or letter of necessity from a medical professional. There is a small application fee that if consumer is age eligible can be paid for through the Area Agency on Aging. The items in the greatest demand are: wheelchairs both standard and powered, hospital beds, bedside commode, canes, and walkers. If a consumer needs a hospital bed, a new mattress will need to be purchased and if powered wheelchair is supplied batteries are required. Again, if the consumer is age eligible the Area Agency on Aging can purchase these additional items at not cost to them. Bed and wheelchairs have a 24-hour turn around time. All items are dependent upon donations for availability. Project Mend now has a technology demonstration room where the consumer can try a new technology device: tablet, color reader, headphones and magnifiers to name a few, prior to their purchase of these

items. This has been made possible through a grant Project Mend received.

2022 Goals were further discussed, and it was determined that forming subcommittees may provide the support needed to accomplish them.

The Alamo Caregiver Coalition will continue to participate in educational events throughout the year, one per quarter. The next even will be the Alzheimer's Association Educational Summit "Better Together" to be held on Saturday, August 13, 2022. There will also be the opportunities to attend Silver solution in September and the WellMed Caregiver Summit in November.

- The Coalition will collaborate an event at the end of the summer or early fall with the Alamo Family Coalition members. This event will focus on caregiver resources and may include a panel discussion of Subject Matter Experts from the Coalition membership.
- Through the events a focus on increasing family caregiver to add to the e-Blast sent monthly.

Coalition members gave updates on the services they are providing.

Family Caregiver Facebook page <https://www.facebook.com/groups/alamocaregiverssupport>.

DECISIONS MADE:

None

ACTIONS NEEDED:

None

NEXT MEETING DATE:

Tuesday, August 16, 2022 @ 8:30 – 10:00 AM

Location: TBD / Hybrid via Zoom Meeting Invite

STAFF LIAISON CONTACT INFORMATION:

Cyndee Pierce, Caregiver Services Coordinator

cpierce@aacog.com / (210) 832-5049

Bexar Senior Advisory Committee

8. E.

Meeting Date: 08/12/2022

Title: Information, Special Events Subcommittee Report

MEMBERSHIP:

| | |
|-----------------------------|---|
| Cynthia Romo*, Chair | Viri Rivera* |
| Gloria De La Cruz-Sandoval* | Maria Lopez* |
| Esmeralda Perez | Erika Salazar |
| Fernanda Cardenas* | Sonya Barrera-Medrano AAA Staff Liaison |

* denotes BSAC Members/Alternates

2022-23 GOALS

Hosting two events

Senior Prom - "Coming Out of COVID" - Sept 2022

**Unsung Heroes Event was held in June 2022.

TOPICS DISCUSSED:

The committee did not meet in July and is scheduled to meet in August to plan and finalize the Senior Prom Event.

DECISIONS MADE:

n/a

ACTIONS NEEDED:

n/a

NEXT MEETING DATE:

Next Meeting will be held in August 2022.

STAFF LIAISON CONTACT INFORMATION:

Sonya Barrera-Medrano, Benefits Counseling Coordinator
(210) 918-1281 / SBarrera-Medrano@aacog.com

Bexar Senior Advisory Committee

8. F.

Meeting Date: 08/12/2022

Title: Long Term Care Services 7/27/2022

MEMBERSHIP:

| | | | |
|---|-------------------|---|---------------------------------------|
| X | Beth Nixon, Chair | | Elaine Talarski |
| X | Brett Bonney | X | Cindy Boyum, Staff Liaison |
| X | Dave Coble, ASAC | X | Heather Armstrong ASAC, Staff Liaison |
| | | | Ryan McGuire, ex officio |

2022 GOALS:

1. Volunteer Recruitment
2. Education on Ombudsman Program
3. Best Practices in Facilities

TOPICS DISCUSSED:

Sherri Smith, Outreach Specialist presented at TORCH (Texas Organization of Residential Care Homes) on 6/15/2022.

Brett Bonney attended an event at the Doris Griffin Senior Center and handed out Ombudsman information and resources to about 10 participants. Brett will also schedule a presentation in the near future to discuss the Ombudsman Program.

Beth Nixon, Brett Bonney, Dave Coble, Cindy Boyum and Heather Armstrong met to discuss BSAC and ASAC combining their focus on ways to support the LTC Ombudsman Program with additional volunteer recruitment efforts and opportunities.

BSAC and ASAC members will distribute Ombudsman brochures and flyers to community partners, such as Churches, Rotary Club meetings, Lion Club Meetings and Kiwanis Club meetings. Beth Nixon will also announce the upcoming training at the Shertz Senior Center on 7/29/2022.

Anyone interested in joining the efforts of this subcommittee should contact Beth Nixon or Cindy Boyum.

DECISIONS MADE:

n/a

ACTIONS NEEDED:

n/a

NEXT MEETING DATE:

TBD

STAFF LIAISON CONTACT INFORMATION:

Cindy Boyum, Managing Local Ombudsman for Bexar County
Office: 210-362-5226 / Cell: 210-380-3427
Email: cboyum@aacog.com

Bexar Senior Advisory Committee

8. G.

Meeting Date: 08/12/2022

Title: Member Development and Advocacy Report

MEMBERSHIP:

| | | | |
|---|-------------------------------|---|----------------------------|
| X | Brenda Dever-Armstrong, Chair | | Chris Johnson |
| | Jo B. Alexander | | Larry Johnson |
| X | Marycela Barron | | Misty Suarez |
| | Doris Griffin | X | Ryan McGuire (ex-officio) |
| | Philip Jackson | X | Paula Riggs, Staff Liaison |

2022 PRIORITY GOALS:

The Member Development and Advocacy Subcommittee will:

1. focus presentation topics for BSAC meetings in support of Goal #2 of the Bexar AAA Area Plan: Strengthen collaboration with local community partners to promote the benefits and needs of the aging population;
2. continue to work on membership diversity to meet requirements outlined in the bylaws; and
3. continue to support the advocacy efforts of the Texas Silver-Haired Legislature and the Bexar County delegation election process.

TOPICS DISCUSSED:

Nominations: One alternate nomination was reviewed.

Resignations: Alexa Castaneda (CanoHealth) is resigning her position due to position change.

Speakers: remainder of the year has been scheduled.

DECISIONS MADE:

Resignation accepted.

Nomination was approved to move forward.

ACTIONS NEEDED:

Approval of nominations (see Agenda Item 8.G.1.).

NEXT MEETING DATE:

TBD

STAFF LIAISON CONTACT INFORMATION:

Paula Riggs, Support Services Coordinator

priggs@aacog.com / (210) 362-5273

Bexar Senior Advisory Committee

8. G. 1.

Meeting Date: 08/12/2022

Title: BSAC Nominations

Presented by: Brenda Dever-Armstrong, Chair - Member Development and Advocacy Subcommittee

AGENDA ITEM DESCRIPTION:

Consider and act upon approval of BSAC Nomination.

BACKGROUND/HISTORY:

n/a

DISCUSSION:

New Alternate Member: Frank Archuleta, LT. Colonel (U.S. Army Retired) is a member of the Texas Silver Haired Legislature, National Board Member of SER Jobs Progress, Trustee of Miguel Hernandez Jr. Chapter of the American GI Forum, and Military Affairs Officer for League of Latin American Citizens Council. Frank will serve as alternate to Barbara Aydlett.

FINANCIAL IMPACT:

n/a

STAFF RECOMMENDATION:

The Member Development and Advocacy Subcommittee recommends approval of the nomination to be forwarded to the AACOG Board of Directors for approval.

Questions can be directed to staff liaison, Paula Riggs, at (210) 362-5273 or priggs@aacog.com.

Bexar Senior Advisory Committee**9. A.****Meeting Date:** 08/12/2022**Title:** Senior Companion Program Advisory Committee Report

MEMBERSHIP:

| | | | |
|-----|---------------------------------|---|-------------------------------------|
| EXC | Jill Piazza*, Chair | X | Cindy Alleman* |
| X | Fernanda Cardenas* | X | Melissa McDowell |
| X | Valerie Houston | X | Laurin Lee Jimenez* |
| X | Kelley Gallant, SCP Coordinator | X | Darlene Hope-Jackson, Staff Liaison |

* denotes BSAC Members/Alternates

TOPICS DISCUSSED:

1. Welcome of new volunteer representative member, Gloria Estrello
2. June volunteer/beneficiary numbers.
3. Members invitation to volunteer training/meeting in September
4. Members assignments in October for volunteer/beneficiary home visits
5. Volunteer Recognition plans

DECISIONS MADE:

n/a

ACTIONS NEEDED:

None

NEXT MEETING DATE:

Wednesday, October 12, 2022

STAFF LIAISON CONTACT INFORMATION:

Darlene Hope-Jackson, Outreach Specialist
(210) 362-5251 / dhope-jackson@aacog.com
